# **IS175-ID Conveyors**

Installation & Maintenance Instructions



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#### **1.01** Warnings – General Safety





Observe safe practices when setting up and operating your QC Conveyors conveyor.

Climbing, sitting, walking, or riding on conveyor can cause severe injury. Keep off conveyors.

Do not operate conveyors in an explosive environment.

Exposed moving parts can cause severe injury. Lock out power before removing guards.

QC Conveyors cannot control the installation and/or application of conveyors. Taking protective measures is the responsibility of the user. When conveyors are used in conjunction with other equipment, or as part of a multiple conveyor system, check for potential pinch points and/or other mechanical hazards before system start-up.

During normal operation, please make sure that all guards are in place and securely attached to conveyor.

Loosening stand height or angle adjustment screws can cause conveyor sections to drop down unexpectedly, causing severe injury. Support conveyor sections prior to loosening stand height or angle adjustment screws.

Injury is possible if the stands are not lagged to the floor, cross ties are not used, or angle braces are not present. Never place a conveyor in operation until all proper mounts are installed and secured. It is the end user's responsibility to ensure that the support system is safe and secure.

Never operate equipment unless all operating instructions are understood and all guards, interlocks, covers, safety devices or circuits and protective components are functioning properly.

Never operate or service this equipment if under the influence of alcohol, drugs or other substances or conditions which decrease alertness or judgment.

#### 1.02 Foreword

Congratulations on purchasing a conveyor from QC Conveyors, the leader in low profile conveyors! QC Conveyors offers the finest low profile conveyors available, using the highest quality materials and state of the art manufacturing processes. QC Conveyors boast a number of innovative engineering features to assure you hasslefree setup, smooth operation, and years of continued low-maintenance use. We are proud of our quality products and are committed to providing you dependable service!



Before opening the shipment, visually inspect the outside of the crate/box for shipping damage. Carefully unpack the crate/box, inspecting for component damage which may have occurred inside the packing materials. Contact the carrier and QC Conveyors regarding any damage that may have occurred during shipment. Check the contents of your shipment against the supplied packing slip and inform QC Conveyors of any discrepancies.



#### **Please read this manual**

Inside this manual you will find instructions on how to set up and maintain your QC Conveyors conveyor properly, as well as maximize its performance. Please take the time to read this manual and familiarize yourself with these setup and maintenance instructions. These instructions will help assure a long product life that requires a minimum amount of service, and keeps your conveyor working at its maximum capacity.



#### If you need assistance

If you need assistance with your QC Conveyors conveyor, our highly trained support staff is only a phone call away. QC Conveyors welcomes the opportunity to assist you. You can contact the Customer Service department Monday through Friday, 8am-5pm EST at (513) 753-6000. In addition, your local distributor can provide support in many ways. Our distributors have been trained at the factory and can be dispatched to your facility to help. You can also visit our website for additional information and technical documents: www.qcindustries.com

#### **1.03 Product Description**

The IS175-ID Conveyor has many typical conveyor components. Below is a description of the basic parts and options for the IS175-ID Conveyor (Figure 1).



#### **Typical Components**

- 1. Conveyor
- 2. Sides & Guide Accessories
- 3. Standard Mounts
- 4. Support Stands
- 5. Idler End
- 6. Motor Pulley End

#### Figure 1

- Angle Brace Cross Ties 7.
- 8.
- 9. Leveling Foot
- 10. Control Box

#### **1.04** Tools Required



\* The Tail Turning Tool is QC Conveyors part number TK-TAILTURN.

Please contact QC Conveyors Customer Service at (513) 753-6000 to purchase.

#### 2.01 When Your Shipment Arrives

#### • Check your shipment for damage

**a.** If you have not already done so, visually inspect the outside of the crate or boxes for shipping damage.

**b.** Carefully unpack the crate or box, inspecting the components for damage which may have occurred inside the packing materials.

c. Contact the carrier and QC Conveyors regarding any damage that may have occurred during shipment.

**d.** Check the contents of the shipment against the included packing slip and notify QC Conveyors of any discrepancies.

#### **O** Locate the items from your order

a. Each conveyor will ship in its own custom built box.

**b.** Steel Telescoping Stands and Aluminum Multiple Conveyor Stands will ship in individual boxes. Aluminum Exact Width Stands ship two to a box.

**c.** Casters are included in a separate box from the conveyor.

**d.** Cross Ties will ship in a custom built box; the mounting hardware will ship in a bag in a separate box from the conveyor.

e. Mounts are packaged in a separate box from the conveyor.

**f.** Sides and Guiderails will ship in the conveyor's box, with the exception of 24" wide conveyors whose boxes are too wide to also accommodate sides; in this case the Siderails or Guiderails will ship in a custom built box. Clamps to hold the siderail to the conveyor will be attached to the conveyor at the factory; mounting brackets for guides and hardware will ship in a separate plastic bag in a box separate from the conveyor.

#### • Record the Conveyor's Serial Number

**a.** The conveyor's serial number is located on the frame at the drive end of the conveyor, opposite the side on which the motor lead wire and control card will be mounted.

**b.** Record the serial number in a place where it can be accessed for reference; a place has been provided on the back cover that can be used for multiple conveyors. This will assist any future inquires regarding the conveyor, its accessories, the order it was shipped on, or replacement parts.

c. Proceed to Section 2.02 for the Sequence of Installation.

#### 2.02 Conveyor Orientation

To set up the conveyor after receiving your shipment, QC Conveyors recommends following these steps. Please refer to their respective sections for more detailed instructions.

# $\ensuremath{\mathbf{0}}$ Move the Conveyor and Accessories into location

Using appropriate equipment and safe moving methods, move the conveyor and accessories to the desired assembly, staging, or installation area (Figure 1). Set the conveyor in the correct operating orientation with regard to the drive position and belt direction.

See Section 2.03 for detailed instructions





# $\boldsymbol{\Theta}$ Mount the Conveyor to its Stands and Cross Ties or Mounts

Use QC Conveyors stands and mounts (or any compatible stands and hardware) to mount the conveyor in the desired location (Figure 2). Make sure the conveyor mounted on stands is on a flat, level surface. QC Conveyors recommends that stands with leveling feet are anchored to the floor.

See Sections 2.04 - 2.13 for detailed instructions

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Figure 2

#### **•** Install the Sides or Guides

It is recommended that Side and Guide Rail Assemblies are next in the sequence (Figure 3).

See Sections 2.14 - 2.16 for detailed instructions



Figure 3

#### 2.03 Conveyors 12' Long and Under

#### **O** Orient the Conveyor based on the Drive Location

**a.** Set the conveyor in its operating position, taking care to note where the drive will be located. IS175-ID Conveyors can be built with the drive pulling; with a left hand drive or right hand drive (left hand and right hand are defined as if you are standing at the drive end of the conveyor).

The  $14^{th}$  digit in the conveyor's part number will indicate the orientation and direction, as shown in the following example of a  $12^{"}$  wide x 10' long conveyor:



**b.** Position the conveyor for operation, taking care to note that access is needed for the tail idler's 1/4-28 Button Head Socket Screw (Figure 2) when other equipment is nearby. This is important when tensioning the belt from the tail end.



#### **O** Install Stands, Mounts, Sides, and Guides

Figure 2

a. Proceed to Sections 2.04 – 2.13 for instructions on installing Stands and Mounts.

b. Proceed to Sections 2.14 - 2.16 for instructions on installing Sides or Guides.

#### 2.04 Aluminum Exact Width Stands

Aluminum Exact Width Stands can be located anywhere along the length of the frame, as they mount directly to the conveyor's accessory holes in the frame. Ideally, the stands should be placed as far apart as possible for maximum stability.

The stand at the Tail End of the conveyor normally has no obstructions and can be placed as close to the end as needed.

#### **O** Prepare the Stand for Installation

**a.** For shipment, the stands will have their mounting bracket slid down the extrusion. Use a 1/2" Wrench to loosen the Hex Head Screws holding the Brackets and move them up to engage the conveyor frame, approximately  $1 \ 1/2$ " (or more for cleated belts) (Figure 1).



b. If the stands are to be used with Aluminum Cross Ties, it is advised to attach the Gusset Plates prior to mounting the conveyor (Figure 2). Refer to Section 2.06 on Aluminum Cross Ties for specific instructions.



Figure 1

Figure 2

#### Install the Stand

**a.** Locate the bag of 10-32 x 7/8" long Torx Head Thread Forming Screws from one of the boxes with the shipment. There are four per stand.

**b.** Line up the stand with the accessory holes in the side of the conveyor frame and use a Screw Gun with a Torx bit to fasten the stand to the frame (Figure 3).



Figure 3

#### 2.04 Aluminum Exact Width Stands (continued)

#### • Adjust the Height using the Leveling Feet



Figure 4

The Leveling Feet on all of QC Conveyors Stands are designed to allow fine adjustment and so they can be lagged to the floor. Note: if it is not feasible to permanently attach the stands to the floor or the conveyor is to be made mobile with casters, then Cross Ties or Angle Braces must be used.

To adjust the stand height with the Leveling Feet:

a. Use a large adjustable wrench to loosen the Hex Nut

b. Rotate the hex welded to the foot to the desired height (Figure 4).

c. Retighten the Hex Nut to secure it in position.



Injury is possible if the stands are not lagged to the floor, cross ties are not used, or angle braces are not present. Never place a conveyor in operation until all proper mounts are installed and secured.

**d.** Frame alignment is one of the key items that assure the belt properly tracks during startup. Make sure the conveyor frame has no twist by using a bubble level and checking measurements from the mounting surface.

e. Proceed to Section 2.05 for instructions on installing Angle Braces.

f. Proceed to Section 2.06 for instructions on installing Aluminum Cross Ties.

g. Proceed to Sections 2.14 - 2.16 for instructions on installing Sides and Guides.

When it is not feasible to bolt the Aluminum Exact Width Stands to the floor, they can be stabilized by use of Angle Braces. Angle Braces will only work for conveyors mounted horizontally. If your conveyor is mounted at an incline, Cross Ties must be used instead. Also, Angle Braces will only work with stands that are 18" or taller (i.e. part number 0182-18-21-WW).

Angle Braces are shipped as a set, with one Right Hand Brace and one Left Hand Brace, with four Torx Head Screws, and four screw sets (Hex Head Screw, Flat Washer, and Square Nut).

Before installing Angle Braces, the Aluminum Exact Width Stands should already be assembled to the conveyor.

#### **O** Install the Angle Braces to Exact Width Stands

**a.** Start by inserting the square nuts in the stand leg's channel at the base where the channel has been routered (**Figure 1**).

**b.** Place the Angle Brace over the Square Nuts, and insert the Hex Screws and Washers into Square

Nuts (but do not fully tighten them). There are four holes provided, but only two of them will be used.

**c.** Using a Screw Gun with a Torx bit, drive the Torx Head Screws into the top section of the Brace (**Figure 2**). The holes will line up with accessory holes in the conveyor's frame.

**d.** Tighten the Hex Head Screws so the Brace is secured to the stand, and repeat the installation for the Brace on the other side.

**e.** Frame alignment is one of the key items that assure the belt properly tracks during startup. Make sure the conveyor frame has no twist by using a bubble level and checking measurements from the mounting surface.

f. Proceed to Sections 2.14 – 2.16 for instructions on installing Sides and Guides.





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2.05 Angle Braces



Figure 1

#### 2.06 Aluminum Cross Ties

When it is not feasible to bolt the Aluminum Stands to the floor, the conveyor and stand assembly can be stabilized by use of Cross Ties.

Cross Ties are sold in standard lengths, and are meant to be cut to length during installation based on the final placement of the stands.

The Cross Ties can be installed once the conveyor has been secured to the stands.

In one of the boxes of the shipment, there will be a bag containing the Cross Tie Gusset Plates and fasteners.

#### **O** Install the Gusset Plates to Aluminum Stands



Figure 1

**a.** Insert two Square Nuts into each leg's channel from the base where the channel has been routered (Figure 1).

**b.** The Gusset Plate should be positioned over the Square Nuts in the channel and secured with the Hex Head Screws and Flat Washers (Figure 2). Although there are eight holes in the Gusset Plate, only four of them will be used.



#### **O** Install the Cross Tie Extrusions

**a.** Measure the distance between the stands and cut the Cross Tie Extrusion to fit with a saw blade that is appropriate for Aluminum (Figure 3).

**b.** The Gusset Plates can mount to the inside or outside of the stand's leg, or to the stand's Cross Member if there is no room on the leg (note: this will require disassembly of the stand to do so).





c. Proceed to Sections 2.14 - 2.16 for instructions on installing Sides and Guides.

QC Conveyors offers swivel locking casters to replace the stands' leveling feet for applications when conveyors need to be moveable.

Casters will ship in a separate box from the stands.

#### **O** Install Casters to Aluminum or Steel Stands

**a.** Remove the Leveling Foot from the stand by loosening the Hex Nut with a large adjustable wrench. Spin the foot to unthread it from the stand leg until it is free.

**b.** Install the Casters by threading the  $4 \ 1/2$ " stem into the base of the stand where the Leveling Foot was previously. The Caster will have its own 3/4-10 Hex Nut (Figure 1).

**c.** Once the conveyor is mounted on the stand, the caster's stem can be used for final height adjustment, up to  $1 \ 1/2$ " up or down. Use a large adjustable wrench to loosen the hex nut, engage the swivel lock, then rotate the caster to the desired height by hand, and finally retighten the Hex Nut to secure it in position.

#### **O** Secure the System

**a.** When the conveyor is not being moved or is in operation, the Caster's swivel lock should be engaged. It is conveniently located over the caster's wheel so it can be engaged and disengaged by foot.

**b.** QC Conveyors requires the use of Cross Ties or Angle Braces if Casters are used. Note: The width of the system should be no less than 1/3 of the system's height (i.e. for a 36" high system. a stand

than 1/3 of the system's height (i.e. for a 36" high system, a stand Figure 1 assembly on casters should be at least 12" wide). When assembling, please make sure the assembly is stable for your application.



Warning: Moving conveyors with casters can create dynamic forces that could tip the conveyor. Use caution when moving a conveyor with casters.

c. Proceed to Sections 2.14 – 2.16 for instructions on installing Sides and Guides.



#### 2.08 Steel Telescoping Stands

Steel Telescoping Stands are used when a wide range of adjustment is needed for the stands.

They are available in four widths and four height ranges. The nominal stand width used must be at least 2" wider than the conveyor that will be mounted on it.

#### • Adjust the Height of the Stand

**a.** Adjust the Stand's height to the desired elevation before mounting the conveyor. Loosen the Hex Head Screws that secure the channel with a 9/16" Wrench (Figure 1). If Cross Ties are to be used with the stands, it is recommended to install the Cross Tie Gusset Plates before finishing the height adjustment. See Section 2.09 for detailed instructions.

**b.** Slide the stand's H Section up or down in the channel. Re-tighten the screws to secure it in position.

If it is necessary to use the stand's telescoping adjustment once the conveyor it installed, the conveyor must be supported by some other means, as the stand will not support any weight during the adjustment.

#### **O** Determine the Stand Locations



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a. The stand at the drive end and idler end of the conveyor normally have

no obstructions and can be placed as close to the ends as needed. Ideally, the stands should be placed as far apart as possible for maximum stability.

#### **O** Install the Mount

**a.** Use of Steel Telescoping Stands requires the use of a separate mount, which is not included with the stand.

b. Instructions for installing mounts to the conveyor and stand are in Sections 2.11 - 2.13.

#### 2.08 Steel Telescoping Stands (continued)

#### **4** Adjust the Leveling Foot

**a.** Once the conveyor is mounted on the stand, the Leveling Feet can be used for final height adjustment, up to  $1 \frac{1}{2}$  up or down.

**b.** Use a large adjustable wrench to loosen the Hex Nut, then rotate the hex welded to the foot to the desired height (Figure 2), and finally retighten the 3/4-10 Hex Nut to secure it in position.

**c.** The Leveling Feet on all of QC Conveyors Stands are designed so they can be lagged to the floor. If it is not feasible to permanently attach the stands to the floor or the conveyor is to be made mobile with casters, then Cross Ties must be used.



Figure 2



Injury is possible if the stands are not lagged to the floor, cross ties are not used. Never place a conveyor in operation until all proper mounts are installed and secured.

**d.** Frame alignment is one of the key items that assure the belt properly tracks during startup. Make sure the conveyor frame has no twist by using a bubble level and checking measurements from the mounting surface.

e. Proceed to Sections 2.14 – 2.16 for instructions on installing Sides and Guides.

#### 2.09 Steel Cross Ties

When it is not feasible to bolt Steel Stands to the floor, the conveyor and stand assembly can be stabilized by use of Cross Ties.

Cross Ties are sold in standard lengths, and are meant to be cut to length during installation based on the final placement of the stands.



#### • Cut the Unistrut to length

Measure the inside distance between the stands and cut the unistrut sections to length with a saw blade that is appropriate for steel (Figure 1).

#### **O** Install the Gusset Plates to the Steel Stand

The Gusset Plates mount through the holes in the lower leg of the stand assembly (Figure 2).

**a.** To install, the H Section of the stand must first be lifted clear of the mounting holes (Figure 3).

**b.** Place a Gusset Plate over the holes in the Stand Leg's Base, and insert a 3/8- $16 \times 1 \ 1/2$ " Hex Head Screw with a 3/8" Flat Washer through the two holes.

**c.** Secure the Gusset Plate by positioning a Double Nut Clamp in the inside of the Stand Leg, and threading the Hex Head Screws into it.



Figure 2

**d.** The Double Nut Clamp can be used to engage the Stand's H Section if the Double Nut Clamp creates an interference with the H Section.

#### ● Install the Cross Tie to the Gusset Plate

**a.** Position a Double Nut Clamp over the remaining 3/8" holes in the Gusset Plate, insert Hex Head Screws with Washers through, and engage them loosely into the Double Nut Clamp.

**b.** Slide the Unistrut Cross Tie in behind the Nut Clamp so it butts up against the Stand Leg, and secure it in place by tightening the Hex Head Screws.

**c.** Proceed to **Sections 2.14 – 2.16** for instructions on installing Sides and Guides.



Figure 3

#### 2.10 Steel Stands with Stabilizers

Steel Stands with Stabilizers are used when it is not possible to support the conveyor with more than one stand.

They are available in four widths and four height ranges. The nominal stand width used must be at least 2" wider than the conveyor that will be mounted on it.

# **O** Install the Stabilizers to the Leveling Feet

**a.** Rotate the feet so the holes 2" apart are in line (Figure 1).

**b.** Slide the Double Nut Clamp into the unistrut channel.

**c.** Assemble the feet to the channel with the  $3/8-16 \times 1$ " Hex Head Screws and 3/8" Washers from the top of the foot, into the Double Nut Clamp and tighten them into position. The fine adjustment using the leveling feet is not available once the stabilizers are installed.



Figure 1

#### **O** Adjust the Height of the Stand

**a.** Adjust the Stand's height to the desired elevation before mounting the conveyor. Loosen the Hex Head Screws that secure the channel with a 9/16" Wrench (Figure 2).

**b.** Slide the stand's H section up or down in the channel. Re-tighten the screws to secure it in position.

If it is necessary to use the stand's telescoping adjustment once the conveyor it installed, the conveyor must be supported by some other means, as the stand will not support any weight during the adjustment.

#### **O** Determine the Stand Location

**a.** The stand at the drive end and idler end of the conveyor normally have no obstructions and can be placed as close to the ends as needed.

Ideally, the stands should be placed as far apart as possible for maximum stability.

#### Install the Mount

**a.** Steel Stands require the use of a separate mount. Instructions for installing mounts to the conveyor and stand are in **Sections 2.11 – 2.13**.

b. Proceed to Sections 2.14 - 2.16 for instructions on installing Sides and Guides.



#### 2.11 Universal Adjustable Side Mounts

The Universal Adjustable Side Mounts are used to support the conveyor above its mounting surface.

There are three versions available: Frame Mounted (125-0181-04), Tee Slot Mounted (125-0181-01), Multi-Tier Stand Mount (125-0181-05). They are each supplied with fasteners appropriate for the style of mounting.

If the conveyor has a cleat height of 1", 2", or 3" the Universal Raised Side mount is used. It will create a higher top of belt height from the mounting surface or stand top plate. The Universal Raised Side Mount is available in three versions as well: Frame Mounted (125-0182-04), Tee Slot Mounted (125-0182-01), and Multi-Tier Stand Mounted (125-0182-05).

#### • Frame Mounted Universal Adjustable Side Mounts

a. For the frame mounted versions, the mount can be installed on the conveyor anywhere along its length that there are accessory holes available (Figure 1).

**b.** The thread-forming 10-32 x 7/8" Torx Head Screws provided with the Mounts are long enough to allow accessories to be stacked over one another (such as a Guide Bracket).







#### O Tee Slot Mounted Universal Adjustable Side Mounts

Figure 2

a. For the Tee Slot Mounted version (Figure 2). insert the 1/4-20 Square Nuts in the tee slot, and thread the  $1/4-20 \times 1$ " Set Screws into the Square Nuts.

b. Locate the Mount over the Set Screws, and tighten them in place so they dig into the tee slot.

c. Secure the Mount by placing 1/4" Flat Washers onto the Set Screws and threading 1/4-20 Hex Nuts onto them.

#### 2.11 Universal Adjustable Side Mounts (continued)

#### • Install the Mount to a Steel Stand

The Frame Mounted and Tee Slot Mounted versions of the Side Mount can be secured to the top plate of a Steel Telescoping Stand.

**a.** Using the fasteners provided, insert a  $5/16-18 \times 3/4$ " Hex Head Screw through a 5/16" Flat Washer and into the slot in the base of the mount (**Figure 3**).

**b.** Secure the mount using a second Flat Washer and 5/16-18 Hex Nut from the underside of the stand.



#### Multi-Tier Stand Mounted Universal Adjustable Side Mounts



The Multi-Tier Stand version mounts to the conveyor the same as the frame mounted version, but comes with Square Nuts and Hex Head Screws for mounting into the channels of the top extrusion of the Aluminum Multi Tier Stand, through the two holes in the mount's base.

**a.** To install, insert one 5/16-18 Square Nut into each channel of the Stand's Top Extrusion (**Figure 4**). The channel has been routered to accommodate the Square Nut.

Figure 4

**b.** Place the Mount over 5/16  $3 \times 3/4$ " Hex Head

the Square Nuts, and thread a  $5/16-18 \times 3/4$ " Hex Head Screw with 5/16" Flat Washer through the mount and into the Square Nut (Figure 5). Leave the assembly slightly loose for adjustment in the next step.

**c.** Secure the Mount to the conveyor using a Screw Gun with a Torx bit and the  $10-32 \times 7/8$ " Thread Forming Torx Head Screws with #10 Flat Washers.

**d.** Tighten the Mount to the Stand.

**e.** Proceed to **Sections 2.14 – 2.16** for instructions on installing Sides and Guides.



#### 2.12 Bottom Mounts

The Bottom Mount is designed to secure itself to the underside flanges of the conveyor frame. Because the top part of the mount can interfere with the belt's return path, it cannot be used with high friction or cleated belts. If stands were not ordered with the Bottom Mount, it can be mounted to a flat surface, or face-mounted to a vertical surface.

#### **O** Installing Bottom Mounts on Steel Telescoping Stands

a. Back out the set screws in the mount's base.

**b.** Slide the mount into the conveyor's flange and tighten the set screw to the frame (Figure 1). The Mount can be located anywhere along the length of the conveyor frame.

**c.** Secure the Bottom Mount to the top plate of the Steel Stand or mounting surface using the 1/4-20 Socket Head Cap Screws, Washers, and Hex Nuts provided (Figure 2).



Figure 1



Figure 2

**d.** If the Stand is only 2" wider than the conveyor, then the slots off of the center of the Stand's Top Plate will have to be used for mounting (Figure 3).



#### **@** Face-Mounting Bottom Mounts

Figure 3



a. Back out the set screws in the mount's base.

**b.** Slide the mount into the conveyor's flange and tighten the set screw to the frame (Figure 1). The Mount can be located anywhere along the length of the conveyor frame.

**c.** Insert 5/16" diameter screws (not included) into the holes in the Bottom Mount's face, and into the surface to which it will be mounted (Figure 4).

**d.** Proceed to **Sections 2.14 – 2.16** for instructions on installing Sides and Guides.

Figure 4

#### 2.13 Rod Clamp Mounts

Rod Clamp Mounts are used to rigidly hold a conveyor to a mounting surface. They can only be positioned in the Rod Clamp Holes provided as a standard feature in the frame at the idler end and drive end.

Rod Clamp Mounts are manufactured to be installed to Steel Telescoping Stands or to a flat surface with tapped holes. The stand mounting uses 3/8-16 screws into a threaded hole in the Rod Clamp Mount; the Mount's hole has also been counterbored for a 5/16-18 Socket Head Screw.

#### **O** Rod Clamp Mounts on Steel Telescoping Stands

**a.** To install, insert the Rod through the Rod Clamp Hole in the conveyor frame.

**b.** Thread the screw from below the Steel Stand Top Plate or other mounting surface through the washer and into the tapped hole in the rod (**Figure 1**).

**c.** If the Stand is only 2" wider than the conveyor, then the slots off of the center of the Stand's Top Plate will have to be used for mounting (**Figure 2**).





Figure 1

#### **O** Surface Mounting for Rod Clamp Mounts

**a.** Rotate the Rod Clamp Mount so the counterbore faces away from the mounting surface.

**b.** Insert a 5/16-18 Socket Head Screw (not included) though the counterbore and into the mounting surface. To protrude past the bottom of the conveyor frame, the screw must be longer than  $1^{"}$ .

**c.** Proceed to **Sections 2.14 – 2.16** for instructions on installing Sides and Guides.



#### 2.14 Fixed Side Rails

Fixed sides are available in 3 heights: 1/3", 1", and 2". The 1" high and 2" high Siderails have a tee slot integrated into them that can be used to mount accessories. The tee slot is sized for a 1/4-20 Square Nut.

Fixed sides are available in 3 styles: as a plain aluminum extrusion, with seals, or with UHMW wearstrip.

Unlike Indented Guides and Adjustable Guides, Fixed Sides are not designed to be the full length of the conveyor.

#### • Installing Fixed Sides

In most cases, Fixed Sides should not be installed until the conveyor is mounted on its supports; the Universal Adjustable Side Mount with Tee Slot Mounting is the exception and requires that Fixed Sides are installed first.



Figure 1

The conveyor will be shipped with Siderail Clamps loosely fastened to the side of the conveyor frame. In general, clamps will be spaced every  $12^{"}$  for 1/3" and 1" sides, every 9" for 2" sides.

**a.** Loosen the 5/16" Socket Head Screw in the Tracking Block that is closest to the Driver Assembly (DO NOT loosen the second screw or the conveyor may need to be re-tracked) (Figure 1).

**b.** Slide the Siderail extrusion through the Siderail Clamps and into the Tracking Block's groove, so the end of the rail is even with the end of the Tracking Block (Figure 2).

**c.** Using a Screw Gun with a T25 Torx bit, tighten the Siderail Screws.

d. Retighten the Socket Head Screw in the Tracking Block.

#### **O** Sides with Seals

If the sides have seals, the speed of the conveyor should be no faster than 30 feet per minute.

The side seals are designed for use with the MAA Standard Urethane Belt.

**a.** Some adjustment can be made to the pressure of the side seal on the belt by raising or lowering the rail within the siderail clamps.



Figure 2

#### 2.15 Adjustable Guides

Adjustable Guides are available in 3 heights: 1", 2", and 3", and are available with either thumbscrew adjustment or set screw adjustment.

The Guiderails are supported by an assembly that must be built in place.

#### • Mount the Guide Brackets

**a.** Attach the Guide Brackets to the conveyor frame using the  $10-32 \times 7/8$ " Thread Forming Torx Head Screws provided (Figure 1). The large hole of the guide bracket should face upward.

**b.** The Guide Brackets should be spaced on approximately 24" centers down the length of the conveyor.

**c.** Secure a rod vertically to the Guide Bracket with a  $1/4-20 \times 1/2$ " Hex Head Screw and 1/4" Lock Washer from the underside of the Guide Bracket.



Figure 1

#### **O** Prepare the Guide Rail

**a.** Slide  $1/4-20 \times 1/4$ " Hex Head Screws into the tee slot of the Guiderail. If your guide assembly is the 1" version, these screws are already installed (Figure 2).

**b.** Screw an Adjusting Rod over each screw and hand tighten, but leave it loose enough that the rod and screw can still slide in the tee slot. The rod's locations should be approximately the same as the Guide Brackets mounted to the conveyor.

**c.** Place a round Cross Block all the way down each adjusting rod so it touches the Guiderail and tighten it down with the Set Screw or Thumbscrew.



#### 2.15 Adjustable Guides (continued)

# **€** Install the Guide Rail to the Brackets

**a.** Install the Guiderail/Rod/Cross Block assembly over the vertical rods connected to the Guide Brackets, and secure them in place vertically (Figure 3).

**b.** By loosening and tightening the fasteners in the Cross Block, the Guiderail can now be adjusted vertically or horizontally as needed; once in the desired location, finish tightening the horizontal rods so they hold the Guiderail rigidly.



Figure 3

#### 2.16 Indented Guides

Indented Guides are mainly used with cleated belts. They overhang the belt to create an enclosed pocket with the belt's cleats, and are available in 3 heights: 1", 2", and 3".

The Guiderails are supported by a bracket assembly that must be built in place.

#### **O** Mount the Guide Brackets

**a.** Attach the Guide Brackets to the conveyor frame using the 10-32 x 7/8" Torx Head Screws provided (Figure 1).

**b.** The guide brackets should be spaced on approximately 24" centers down the length of the conveyor.



Figure 1

#### **O** Prepare the Guide Rail

**a.** Slide the 1/4-20 Square Nuts into the tee slot of the guide rail. If your guide assembly is the 1" version, these nuts are already installed.

**b.** Screw the  $1/4-20 \times 1$ " Set Screws into the 1/4-20 Square Nuts, positioning them so they are spaced evenly with the guide brackets. They do not need to be fully tightened at this time, as some adjustment in the channel may be necessary (Figure 2).

**c.** For the 2" and 3" versions, lay a flat washer over the set screws. For the 1" version, screw the 1/4-20 Jam Nut over the 1" Set Screw (the



Flat Washers/Jam Nuts act as a spacer to account for the difference in thickness of the 1" guiderail from the 2" and 3" rails).

#### 2.16 Indented Guides (continued)

#### **•** Mount the Guide Rail

**a.** The Guiderail/Square Nut/Set Screw/Washer or Jam Nut assembly can now be set on the Guide Brackets attached to the conveyor (**Figure 3**).

**b.** Once in place, a 1/4" Flat Washer and 1/4-20 Hex Nut are placed over the 1" Set Screw to secure its position to the Guide Bracket.



Figure 3

#### **3.01 Maintenance Foreword**

Managing conveyor life is both a comprehensive and important consideration from the day a system is conceived until the day it is retired from service. From a business perspective, maintenance is an essential activity for the achievement of optimal return on investment, as well as a key to remaining competitive in a hyper-competitive world.

Like maintenance for many other systems, the maintenance of conveyor systems divides into three broad categories: predictive, preventive, and corrective. The obvious advantage of predictive and preventive maintenance is that downtime surprises can be avoided, and when action needs to be taken, all of the parts, materials, and timing can be arranged for operational convenience.

To assure the highest performance for your conveyor system, QC Conveyors has combined a selection of high quality durable components and superior design criteria that support all aspects of conveyor operational effectiveness with the minimal amount of conveyor preventive maintenance.

Preventive maintenance, such as the cleaning of the conveyor, replacement of conveyor belt and bearings will be regimented by the type of environment the conveyor system is subjected to, the number of hours in operation, and the amount of performance demanded of the system.

Predictive measures, such as belt replacement schedules, and overall equipment inspection shall be determined by the environment the conveyor is subjected to, the number of hours in operation, and the production effects of measures taken at the corrective phase.

Maintenance, in general, affects all aspects of conveyor operational effectiveness and risks, not just system availability and cost — specifically safety, operational efficiency, energy efficiency, product quality, and environmental integrity.

The following sections are QC Conveyors' requirements for assuring the conveyor system is always operating at the factory specifications with minimal production interruption please follow these guidelines. If any questions arise please call our customer service department at (513) 753-6000.

#### 3.02 Belt Tracking

With the exception of 2-piece frame extended length conveyors, all IS175-ID conveyors are shipped assembled with the belt pre-tensioned and pre-tracked from the factory.

You should not have to adjust the tracking of the belt; however, if there is a need to track the belt, stop the conveyor immediately and follow the instructions below. Belts can be tracked from both the Drive and Tail Ends of the conveyor, but it is recommended to start at the Drive End first.

#### **O** Track the Drive End

**a.** Loosen all four 5/16" Driver Assembly Screws (two on each side) one-half turn (**Figure 1**).

**b.** With the conveyor running, rotate the 1/4" Square Head Tracking Screw toward the Motor Pulley on the side of the conveyor where the belt is riding too close – this will set the Driver Assembly at an angle and move the belt away from that side.

For best results, make adjustments to only one side.

The Drive End is tracked when the belt can make a full revolution without contacting either bearing plate.





A unique feature to QC Conveyors IS175-ID conveyor is the Eccentric Tail Pulley Assembly, which allows tracking of the belt and provides a single point for belt tension. The pulley is initially assembled to the conveyor in the "neutral" position (defined as the index mark in the 12 o'clock position), but may have been adjusted at the factory for belt tracking purposes; therefore, your tail assembly may not be in the neutral position when received.

**a.** To track the Tail End, first loosen the 1/4-28 Button Head Socket Cap Screw which secures the Eccentric Bushing with a 5/16" Wrench (Figure 2).

**b.** Using a 9/16" Wrench, rotate the Eccentric Bushing clockwise (toward the 3 o'clock position) to track belt toward the 1/4-28 Button Head Socket Cap Screw; rotate the Eccentric Bushing counterclockwise (toward the 9 o'clock position) to track the belt away from the 1/4-28 Button Head Socket Cap Screw.

Allow the belt to make a full revolution to determine if more adjustment is necessary. On longer conveyors, wider conveyors, or conveyors running at slower speeds, tracking adjustments will take

Neutral Loosen 1/4-28 Button Head Screw

more time than on shorter and narrower conveyors. Let the belt make at least two revolutions before making additional adjustments.

The Tail End is tracked when the belt can make a full revolution without contacting either side of the frame. When finished, tighten the 1/4-28 Button Head Socket Cap Screw to secure the Eccentric Bushing.

OC Conveyors IS175-ID Installation, Maintenance, and Parts Manual

#### 3.03 Replacing the Motor Pulley

Make sure to turn off all power and other machines integrated with the conveyor before removing or replacing the Motor Pulley.

#### Release Belt Tension

**a.** At the tail end rotate set screw clockwise until it clears the inside of the frame (**Figure 1**).

b. Rotate the tail shaft counter-clockwise (using a Flat Head Screw Driver) until the tension from the belt is released (Figure 1).

**c.** Then, remove the tail shaft by sliding it out from under the belt.

#### **O** Remove the Drive Cover and Junction Circuit Board

**a.** Remove both Drive Covers by using a 7/64" Allen Wrench and remove the 2 Socket Head Cap Screws and pull the covers off (Figure 2).

**b.** Then, unhook both wires which are plugged into the Junction Circuit Board, being extremely careful not to pinch the wires. Pinching the wires could cause damage to the wire, possibly leading to malfunctions.

**c.** Next, remove the Junction Circuit Board by removing both screws, using a 2.5mm Allen wrench. Then remove Junction Circuit Board (Figure 2).

#### **❸** Remove Drive Mount and Motor Pulley

**a.** Using a 3/4" Wrench or an Adjustable Wrench, remove the 3/4" Nut and Serrated Lock Washer from each side of the Motor Pulley. Be careful when sliding the nut and washer down the cable and over the connection plug (Figure 3).

**b.** On the side where the lead wires come out of the motor, remove the 2 Socket Head Cap Screws that hold the drive plate on using a 1/4" Allen Wrench (Figure 3).

c. Slide the drive plate off making sure you support the end of

the motor pulley. Again, be careful when sliding the plate down the wire and over the connection plug (Figure 3).

**d.** Finally, pull the Motor Pulley out and replace, following the above steps in reverse order.

Once conveyor is completely reassembled, allow the conveyor to run for several revolutions before applying load to ensure it is properly tracked.

Refer to Section 3.02 to review instructions on Belt Tracking.







#### 3.04 Belt Change

QC Conveyors recommends stocking at least one replacement belt for every conveyor ordered. This will minimize downtime and ensure optimum performance for your particular application.

#### **O** Remove the existing belt

**a.** Locate the Set Screw in the Tail Assembly on the conveyor. Using a 3/32" Allen Wrench, rotate the Set Screw into the Tail Shaft until it clears the inside of the Frame (**Figure 1**).



Figure 1



Figure 2

**b.** Remove tension from the belt by rotating the Tail Assembly 180 degrees with a Tail Turning Tool or a wide Flathead Screwdriver (Figure 2).

c. Remove the Tail Assembly from inside the Frame (Figure 3).



Figure 3

**d.** Remove the black Drive Cover by using a 7/64" Allen Wrench to remove the two Socket Head Screws holding it in place (Figure 4). NOTE: It is only necessary to remove the black Drive Cover opposite the Lead Wires coming out of the motor.



Figure 4

#### 3.04 Belt Change (continued)

**e.** Remove the Drive Mounting Plate by unscrewing the two Socket Head Screws using a 1/4" Allen Wrench (Figure 5).



Figure 5

**f. P**ull off the Drive Mounting Plate with one hand and support the Drive Pulley with the other hand (Figure 6).



Figure 6

**g.** Remove the belt by transferring the slack to the Drive End of the conveyor. To do this, slide the belt out of the flanges on both sides of the conveyor, located on the bottom side of the conveyor. Pull the belt off the conveyor from the drive end first (Figure 7), being careful not to go too fast to avoid damaging to the Drive Motor. For wider and longer conveyors, it may be necessary to have another person help to hold the conveyor and belt.



Figure 7

#### 3.04 Belt Change (continued)

#### **O** Install the new belt

**a.** Starting at the Tail End, loop the belt over the end of the frame, inside the cutout for the idler. Then slide the belt over the Drive End **(Figure 8)**.

**b.** Snap the belt into the frame flanges up to the Drive End (**Figure 9**). Now replace the Drive Mounting Plate and Drive cover.

**c.** Replace the Tail Assembly at the Idler End, by inserting it from the side of the conveyor, under the belt and over the slider bed with the slotted side next to the notch in the frame cutout (**Figure 10**).

**d.** Set the initial tension by rolling the Tail Pulley off of the end of the conveyor, so that it 'pops' into the tail cutout. For wide conveyors, it may require significant leverage to do so, possibly requiring one person to steady the conveyor while the other installs the pulley (**Figure 11**).

**e.** Once the Tail Pulley is in position, using a Tail Turning Tool or a wide Flathead Screwdriver, rotate the Tail Pulley clockwise until the Set Screw is in position. Then, rotate the Set Screw counter-clockwise until flush with the outside of the frame (Figure 12). The conveyor is now ready to be tracked as instructed in Section 3.02.

#### Figure 12



Figure 8



Figure 9



Figure 10



Figure 11

#### 3.05 Adding Tension

All IS175-ID conveyors are shipped assembled with the belt pre-tensioned and pre-tracked from the factory. This process ensures that the belt has the recommended amount of tension to maximize the conveyors load carrying capacity. For the life of a standard belt, you should not have to adjust the tension of the belt; however, if there is a need to add additional tension to extend the service life of a belt that has elongated, the Tracking Screws may be used to increase tension.

Note: overtensioning belts adds unnecessary load to bearings, and subsequently will reduce the bearings useful life.

#### • Add tension to the Belt

**a.** Loosen all four 5/16" Driver Assembly screws (there are two on each side of the conveyor) one-half turn (**Figure 1**).

**b.** Increase the tension by extending the 1/4" Square Head Tracking Screws until desired tension is achieved. On the drive side of the conveyor the tracking screw will push against the Drive Mounting Plate. On the opposite side there is an Anvil Tracking Block which the Tracking Screw pushes against. The screws should be extended the same amount so the belt tracking is not affected (**refer to Belt Tracking in Section 3.02**).

**c.** If after following these steps additional belt tension is needed, it is recommended that a new belt be purchased.



#### 3.06 Belt Care

#### • Belt Cleaning

Belts can usually be cleaned with general household cleaners, however some cleaners (that contain alcohols, acetone, MEK, chlorinated solvents, etc.) may attack belts.

#### **O** Physical Damage

Worn edges do not hurt the conveyor's operation, as the pulleys are crowned; however, the cause of the edge wear should be determined.

Scoring lines in the belt's surface could be due to product collecting between the frame's underside flange and the belt. If the conveyor has a wiper, product could be trapped at the scraping edge. Accessories, such as adjustable guides or bottom mounts could be improperly positioned and in contact with the belt.

#### ● Camber

Belt camber is the lateral oscillation of the belt, most noticeable at the drive end between the Bearing Plates. All belts have some camber due to the endless splice not being perfectly square. Crowned pulley and tracking adjustments should overcome the belt's camber, but in some cases will not (such as if the belt is excessively worn or has been exposed to an inappropriate chemical or solvent). Excessive camber is when the belt cannot be tracked without the edges staying in contact with the Bearing Plates. It is possible that the conveyor can continue to perform at a high level even with excessive camber, but if it is a problem, replacement of the belt is suggested.

#### Ø Belt Slippage

Belt slippage occurs when the belt is undertensioned for the load, which could be caused by a number of factors:

a. Excessive load on the conveyor. Refer to the Product Catalog to determine the conveyor's application capacity.

- b. Reduced friction between the belt and Motor pulley.
- c. Belt elongation due to overtensioning.
- d. Excessive belt wear due to accumulating product.
- e. Belt elongation due to exposure to a chemical or ultraviolet light.

If slippage cannot be overcome by either removing the condition causing it or by adding tension at the Drive End, it is likely the belt needs to be replaced.

#### 3.07 Bearing Replacement

IN175-ID conveyors use tail roller bearings which have been lubricated with Micro-Poly solid lubricant at the factory. QC Conveyors recommends that these bearings be removed and replaced as needed (See Table Below).

#### • Bearing Replacement

The replacement interval is dependent on the speed at which the conveyor is running and the environment it is in. The chart below shows the replacement interval in years.

Replacement Interval in Years					
1 Shift	2 Shifts	3 Shifts			
6	3	2			

Example: a conveyor running in a 3 shift operation can go 2 years between replacements.

Note: The replacement interval can be drastically affected by environmental issues such as moisture, dust, heat, and chemicals. Please consider these when determining the correct interval for your application.

The conveyor is shipped with a H1 Food-Grade Micro-Poly Lubricant which is a mixture of polymers, oils, and other additives.

# "A or B" Mechanical Assembly



Ite	em Part No.	Description	Item	Part No.	Description	
1	125-0027-00	PLATE DRIVER LOCK	13	125-0078-024	PLUG FRAME	
2	125-0025-00-U	BRACKET DRIVER MOUNTING UNIVERSAL	14	125-0110-WW-E	ASSY 125 ECCENTRIC TAIL	
3	125-0072-025	SCREW SQUARE HEAD SET 1/4-20 X 1/2" ZP	15	1E-WW-LLL-MAA	BELT IS175-ID STANDARD URETHANE	
4	125-0154-TB-LH	BLOCK TRACKING LH 125 SERIES	16	125-0139-WW	SPACER BLOCK 125 SERIES W/O STUDS	
5	125-0074-004	SCREW SOCKET HEAD SET 5/16-18 X 1" ZP	17	ID-COVER-PLUG	PLUG COVER INNERDRIVE	
6	125-0090-MPC-LH	MOUNT MOTORIZED PULLEY LH	18	125-ID-0012-RH	DRIVE COVER INNERDRIVE RH	
7	125-0154-TB-RH	BLOCK TRACKING RH 125 SERIES	19	125-0090-MPC-RH	MOUNT MOTORIZED PULLEY RH	
8	ID-PCB-9-PIN	BOARD JUNCTION CIRCUIT	20	ID-PM-LN	M12 FINE THREAD LOCK NUT	
9	125-0080-020	SCREW SOCKET HEAD CAP M3 X 6 ZP	21	ID-PM-LW	M12 SERRATED LOCK WASHER	
10	125-ID-0012-LH	COVER INNERDRIVE LH DRIVE				
11	125-0073-061	SCREW SOCKET HEAD CAP 6-32 X 1 1/8 SS				
12	2 ID-0144-WW-LLL	FRAME INNERDRIVE "C"				
			#	SEE ELECTRICAL ASS	EMBLY (NEXT PAGE) FOR FURTHER DETAILS	,

# "A or B" Electrical Assembly



IT IS RECOMMENED TO CONTACT QC INDUSTRIES WITH SERIAL NUMBER TO ASSURE CORI ELECTRICAL COMPONENTS ARE ORDERED

lte	em Part No.	Description	lte	m	Part No.	Description
1	DETERMINE CONT	ROL WIRE LENGTH	3	DE	TERMINE MOTOR TYPE	AND CONTROL WIRE POSITION
	ID-CABLE-012-01	12" LONG WIRE ASSEMBLY		MP	060-486-D02412AAA	12" WIDE W/PU LAGGING, 60FPM, 50LB MAX LOAD
	ID-CABLE-024-01	24" LONG WIRE ASSEMBLY		MP	030-486-D02412AAB	12" WIDE W/PU LAGGING, 30FPM, 75LB MAX LOAD
	ID-CABLE-048-01	48" LONG WIRE ASSEMBLY		MP	060-486-D02418AAC	18" WIDE W/PU LAGGING, 60FPM, 75LB MAX LOAD
	ID-CABLE-096-01	96" LONG WIRE ASSEMBLY		MP	030-486-D02418AAD	18" WIDE W/PU LAGGING, 30FPM, 100LB MAX LOAD
				MP	060-486-D02424AAE	24" WIDE W/PU LAGGING, 60FPM, 75LB MAX LOAD
2	DETERMINE CONT	ROL CARD STYLE AND MOUNTING CONFIGURATION		MP	030-486-D02442AAF	24" WIDE W/PU LAGGING, 30FPM, 100LB MAX LOAD
	ID-CB-CB016-01	STANDARD CONTROL CARD FOR ALL MOTORS				
		SHOWN IN 3	4	ID-F	PS-001	POWER SUPPLY 24V DC, OPEN CHASSIS
						,

### IS175-ID Control Box Layout



lte	m Part No.	Description	lte	em	Part No.	I	Description	
	ENTIRE ASSEMBLY	(						
	ID-CBX-0412-B-01	INNERDRIVE CONTROL BOX W/ COMPONENTS						
	INDIVIDUAL COMPO	ONENTS						
1	ID-CBX-0412-B-02	2 POSITION SWITCH	10	ID-CE	3X-0412-B-11	S	HAFT	
2	ID-CBX-0412-B-03	CONTACT (BLACK) COLLAR	11	ID-CE	3-CB016-01	Р	ROCESSOR	
3	ID-CBX-0412-B-04	RED LENS	12	ID-PS	6-001	Р	OWER SUPPLY	
4	ID-CBX-0412-B-05	GREEN LENS	13	ID-CE	3X-0412-B-12	F	USE	
5	ID-CBX-0412-B-06	CONTACT AND BULB	14	ID-CE	3X-0412-B-13	P	ANEL	
6	ID-CBX-0412-B-07	BULB	15	ID-CE	3X-0412-B-14	S	UBPANEL	
7	ID-CBX-0412-B-08	5 AMP CIRCUIT BREAKER	16	ID-CE	3X-0412-B-15	G	ROUND LUG	
8	ID-CBX-0412-B-09	DISCONNECT SWITCH						
9	ID-CBX-0412-B-10	HANDLE						
								7

## IS175-ID Wiring Diagram



Item	Part No.	Description	Item	Part No.	Description

#### 3.09 Recommended Spare Parts

QC Conveyors recommends that the following items be stocked as spares to minimize downtime and ensure optimum performance of your IS175-ID conveyor (Figure 1):

Part # Description

125-0110-WW-E	Sealed Tail Assembly
1E-WW-LLL-MAA	Standard Urethane Belt
ID-CB-CB016-01	Control Card



To build a Tail Assembly's part number, use the 2-digit width of the conveyor for "WW".

Similarly, to build a Belt's part number, use the width and 3-digit length of the conveyor for "LLL".

Belt Part Number example:



"MAA" refers to the Standard Urethane Belt. Refer to the QC Conveyors Product Catalog for other belt types and designations available.

To order spare or replacement parts, please contact QC Conveyors Customer Service department at (513) 753-6000.

#### 3.10 Troubleshooting

Note: if you are unable to remedy the problem with these corrective actions, please contact QC Conveyors Customer Service at (513) 753-6000. Failure to correct the problem may lead to abnormal use of the conveyor, thereby voiding the warranty.

Symptoms Possible Cause		Corrective Action		
Belt is slipping or stops under load	Application demand is more than the conveyor is rated for	Verify the conveyor's capacity for the application		
	Lubrication between motor pulley and belt	Clean bottom of belt and motor pulley		
	Eccentric tail shaft not rotated into proper position	Refer to Section 3.04 Figure 12		
Belt does not move without load	Belt does not have enough tension	Verify that tail pulley is in correct position as instructed in <b>Section 3.02</b>		
Belt will not track at Drive End	Accumulation; belt wear	Track the belt as instructed in Section 3.02		
Belt will not track at Tail End	Belt wear; irregular product loading	Track the belt as instructed in Section 3.02		
Belt is becoming brittle or delaminating	Belt is being attacked by chemicals or excessive heat	Contact factory to discuss application parameters for proper belt selection		
	Belt's useful life has expired	Replace the belt		
Belt is discoloring	Urethane Belts are subject to discoloration when exposed to UV light	None		
Drive Motor is not running	For Drive Motor or Control Card trouble sh and Control Card (packaged separately).	ooting, see service manual for Drive Motor		
Belt is traveling the reverse of the desired direction	Motor or speed controller not wired properly	Check wiring, correct per wiring instructions		
Conveyor belt has prematurely worn out	Correct belt not selected for the application parameters	Contact factory to discuss application parameters for proper belt selection		

#### 4.01 Conveyor Serial Number



Figure 1

The conveyor's serial number is located on the frame at the drive end of the conveyor **(Figure 1)**.

Record the serial number in a place where it can be accessed for reference; a place has been provided on the back cover that can be used for multiple conveyors. This will assist any future inquires regarding the conveyor, its accessories, the order it was shipped on, or replacement parts.

#### 4.02 Conveyor Warranty

QC Conveyors warrants that our conveyors are free from defects in materials and workmanship and fit for the ordinary purposes for which such goods are used, under normal installation, use and service for five (5) years from date of purchase or 10,500 hours of running use, whichever is sooner. QC Conveyors will replace any defective part within the warranty period, without charge, provided:

- (1) The Purchaser gives QC Conveyors prompt written notice of the defect, including the date of purchase and original purchase order number.
- (2) The Purchaser will then be given a return goods authorization number (RGA#) which must be displayed on all labels and packing slips returned with merchandise. (See RGA section)
- (3) The Purchaser pays for delivery of the defective part to QC Conveyors for inspection and verification of the defect.
- (4) The Purchaser shall pay all shipping and insurance charges for the replacement part from QC Conveyors and the cost of installing the replacement part.

This warranty is limited to the replacement of defective parts. QC Conveyors WILL NOT BE LIABLE FOR ANY DAMAGES CAUSED BY ANY DEFECT IN THIS UNIT. This warranty shall not apply if any failure of this unit or its parts is caused by unreasonable use, lack of maintenance, improper maintenance and/or repairs, incorrect adjustments, exposure to corrosive or abrasive material, moisture causing damage, or any modification or alteration affecting the operation of the unit which is not authorized by QC Conveyors in writing. This warranty shall not apply to the following items that are covered by their manufacturer's warranty, subject to any limitation contained in those warranties.

- (A) Bearings (D) Belts (unless otherwise agreed to in writing)
- (B) Controllers
- (C) Casters

CAUTION: Any attempt to repair such items may actually void the manufacturer's warranty. Any description of this unit is only to identify it and is not a warranty that the unit fits the description. Only an official of QC Conveyors may make any warranties for QC Conveyors. Any warranties implied by law are limited in duration to the five (5) year term of this warranty. EXCEPT AS SET FORTH HEREIN, QC Conveyors MAKES NO OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING MERCHANTABILITY FOR FITNESS OR ANY PARTICULAR PURPOSE.

#### Lost or Damaged Goods

Shipments should be inspected immediately upon receipt for lost or damaged goods. Any loss or damage should be noted on the carriers receipt (or bill of lading) at the time of acceptance. If items are perceived to be lost or damaged after the shipment has been accepted, it becomes more difficult to file a claim with the carrier if the receipt does not indicate such loss or damage. Do not, at any time, request the carrier to return any items or shipment to QC Conveyors without previous authorization from our company for such a return. Please notify QC Conveyors as soon as any loss or damage is discovered and request the department that handles the lost or damaged goods. You will need to know a complete description of all lost or damaged items. If replacement items are needed, a purchase order made out to QC Conveyors will need to be supplied. QC Conveyors will then contact the carrier's local agent and request that an inspection of the items be performed. This is absolutely necessary. Unless an inspection has been completed, the carrier will not entertain any claim for loss or damage. After the inspection has been completed, the carrier will notify QC Conveyors. If the carrier takes responsibility for the claim, a credit will be issued to you for the replacement item(s), including freight charges from QC Conveyors, where applicable. If the carrier does not take responsibility for the claim, a representative of QC Conveyors will contact you.

#### 4.03 Returns

If, for any reason, an item needs to be returned to QC Conveyors or an in-house order needs to be canceled or revised, the Purchaser is required to adhere to the following series of steps to ensure that the return or cancellation is handled in the proper manner.

RGA Policy/Instructions:

- (1) Promptly call QC Conveyors Customer Service at (513) 753-6000 and request a Returned Goods Authorization. At this time, you will be asked to answer pertinent questions relating to the returned items. We ask that you have the following information ready:
  - (A) Name of distributor (if applicable) through which item(s) were purchased.
  - (B) Name of the Customer and/or end user of the item(s).
  - (C) Any/all purchase order numbers related to the item(s) in question.
  - (D) Phone numbers and names of contacts involved in the return (if it becomes necessary that they be contacted later).
  - (E) Complete part numbers of all items involved in the return.
  - (F) Complete description as to the reason for the return and the actions that need to be taken. (If the item is to be replaced, a new purchase order number must be supplied by the Purchaser along with complete shipping and billing instructions. These replacements will be treated as separate orders by QC Conveyors and evaluated for possible credit only after returned items are received and evaluated.
- (2) After the call is made to QC Conveyors, we will process your RGA and you will be faxed the RGA number to use for returning the item(s). RGA numbers will not be given verbally over the phone.
- (3) Upon receipt of your RGA, you are required to return the item(s) within 30 days of receipt of authorization. After 30 days, the Return Authorization will be void if item(s) are not received by QC Conveyors. All shipping charges and freight insurance charges of returned goods will be the responsibility of the Purchaser.
- (4) The RGA number must be clearly marked on the outside of all packages. It must also be on any paperwork, packing slips, or delivery receipts. If there is no RGA number visible on the package, the package may be refused and sent back at the Purchaser's expense.
- (5) After receipt of returned goods, QC Conveyors will evaluate the item(s) for credit and take the appropriate action. Standard items that are returned in new, resalable condition will be credited for the amount of the purchase less 20%. Full credit will only be issued on items that are considered to be defective at the time of shipment from QC Conveyors and are evaluated to be under warranty. Please allow 30 days for credits to be issued.

#### **Order Cancellation / Revision Policy**

If it becomes necessary to cancel or revise an order prior to the order being shipped, QC Conveyors reserves the right to evaluate each order that is to be canceled or revised and determine if any charges are applicable. A 20% restocking charge will apply if an order is assembled and ready to ship prior to its cancellation or revision and the order is totally comprised of standard stock items. If the order contains other than stock items, an evaluation will be made based on the status of the order. Additional charges will be included with the 20% restocking charge if any of the following conditions are met:

- (A) The order contains any items that are considered to be non-stock items and these items have already been produced by QC Conveyors or one of its suppliers.
- (B) The order contains any items that require special handling or assembly and these processes have been completed.
- (C) The Customer has specified that they will pick-up an order from QC Conveyors' facility by a predetermined time and that time frame has expired. In this case, QC Conveyors will make an attempt to notify the Customer. If this cannot be accomplished in a reasonable time, the order will be disassembled and the Customer will be charged a restocking fee and any additional charges based on the orders contents as explained herein.

**Notes:** 

**Notes:** 

**Notes:** 

For future reference, record the date, part number and serial number for each conveyor in your order.

Part Number	Serial Number
	Part Number

#### Additional Conveyor Products from QC Conveyors



For more information, visit our website – www.qcindustries.com – or contact a member of our knowledgeable sales staff at (513) 753-6000