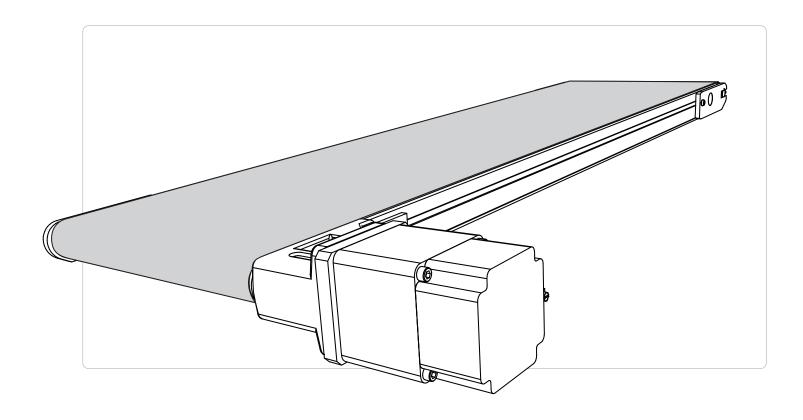
AS40 CONVEYOR MANUAL

Installation, Operation, Maintenance



CONTENTS

Recommended Spare Parts	2
Warnings	3
Tools	3
Installation	4
Drive Packages	11
Maintenance	16
Troubleshooting	22
Exploded Views	24
Warranty Information	32
Service Record	35

4057 Clough Woods Drive Batavia, OH 45103 USA

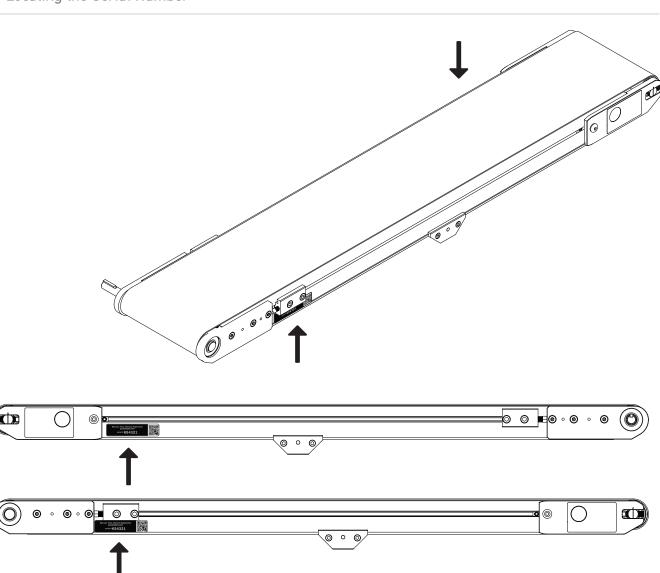
> +1 (513) 753-6000 qcconveyors.com



Conveyor Spare Parts	Drawing Page
Tail Assembly	28
White Urethane Belt	24 – 25
Drive End Bearing Housing	26 – 27
Full Width Underside Idler	31
Stub Roller Underside Idlers	29 – 30
Pulley Assembly	26

To order parts, please visit qcconveyors.com/serial or call us at +1 (513) 753 – 6000

▶ Locating the Serial Number



CAUTION



When used improperly, the conveyor rollers can pinch or maim.

CAUTION



Lock out power before servicing the conveyor.

CAUTION



Do not use with the guards removed.

CAUTION



Read this manual before operating.

DANGER



Climbing, sitting, walking, or riding on the conveyor at any time could result in severe injury or death. KEEP OFF.

WARNING



Exposed, moving parts can cause severe injury. DISCONNECT POWER before removing the guards.

WARNING



The equipment may start without warning and can cause severe injury. KEEP AWAY.

WARNING



Servicing equipement that is moving or energized can cause severe injury. LOCK OUT POWER prior to performing maintenance.

Tools ◊

REQUIRED TOOLS

Wrench set: 3mm - 13mm

Tape Measure

10" Adjustable Wrench

Screw Gun and T-30 Torx Bit

Wide, Flat Head Screw Driver

Set of Metric Allen Wrenches: 3mm, 4mm, 5mm ballhead

Bubble Level

OPTIONAL TOOLS

3/8" Drive Socket Wrench

QC Conveyors Bearing Removal Tool (Part# 1A0077A)

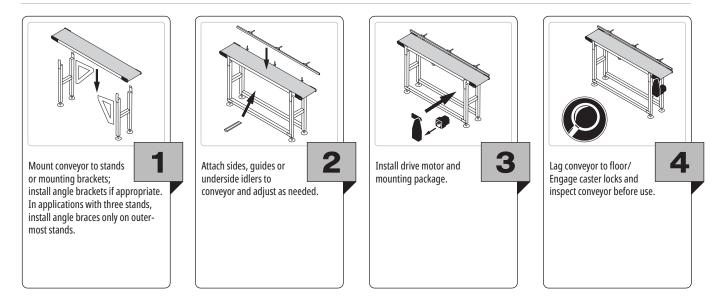
Electric chop saw with proper cutting blades

Aluminum and Steel Cutting Hack Saw, or Equivalent

D Check Your Shipment INSTALLATION

Before opening the shipment, visually inspect the outside of the crate/box for shipping damage. Carefully unpack the crate/box, inspecting for component damage which may have occurred inside the packing materials. Contact the carrier and QC Conveyors regarding any damage that may have occurred during shipment. Check the contents of your shipment against the supplied packing slip and inform QC Conveyors of any discrepancies.

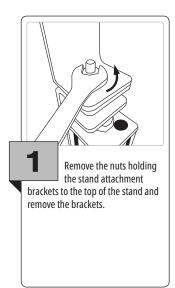
Deneral Sequence of Installation

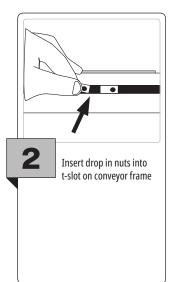


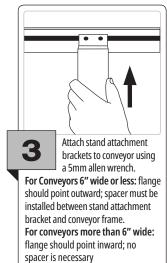
Assistance

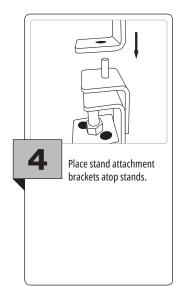
If you need assistance, please contact QC Conveyors customer service department Monday through Friday, 8am-5pm EST at (513) 753-6000. In addition, your local distributor has been trained at the factory and can provide support in many ways. You can also visit our website — qcconveyors.com — for additional information and technical documents.

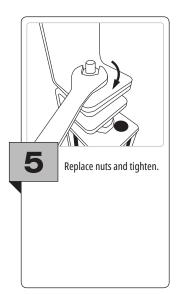
Stands should be placed as close to the conveyor's ends as possible. The standard, maximum distance between stands is 6', however there are a few exceptions to this rule. Conveyors up to 6" wide with a maximum total load of 20 lbs; conveyors 8 – 12" wide with a maximum total load of 25 lbs; or conveyors 18 -24" wide (no load limit) may have stands placed up to 10' apart.

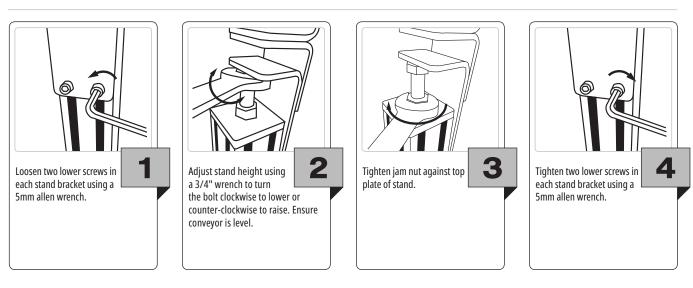






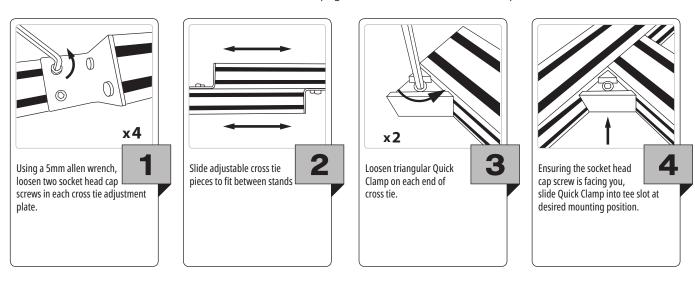


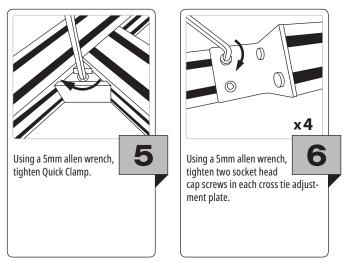




▶ Installing Cross Ties

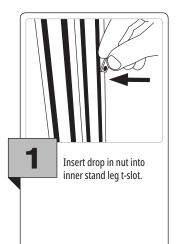
For applications using a single cross tie, the cross tie should be installed between the cross bars of the stands. For applications using two cross ties, the cross ties should be installed between the uprights of the stands. The installation process is the same for each.

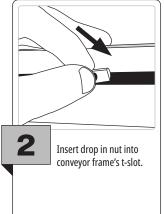


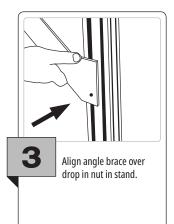




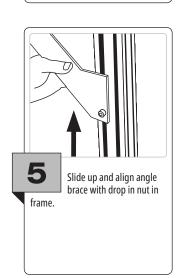
Warning: Use caution when moving a conveyor with casters. Moving conveyors with casters can create dynamic forces that could tip the conveyor. Injury is possible if the stands are not lagged to the floor, cross ties are not used, or angle braces are not present. Never place a conveyor in operation until all proper mounts are installed and secured.

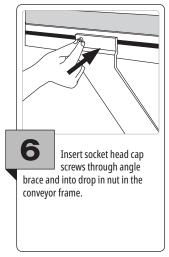


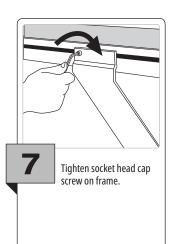




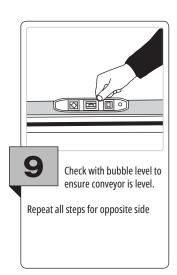




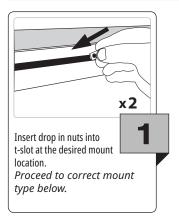




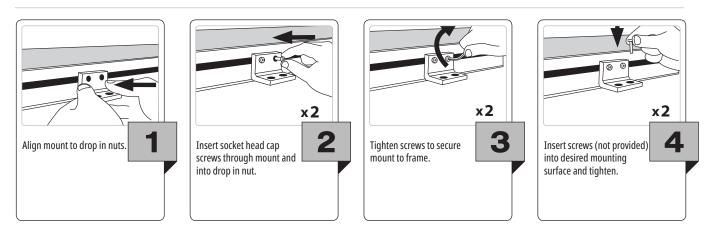




▶ Preparing T-Slot MOUNT INSTALLATION

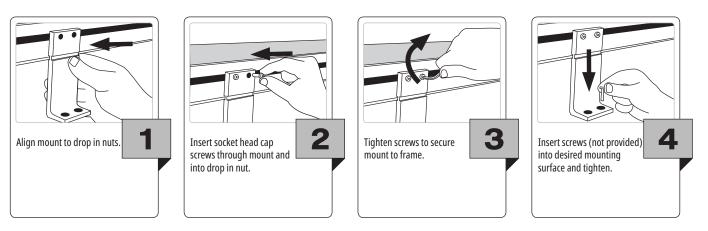


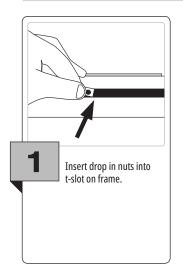
▶ Flush Mount

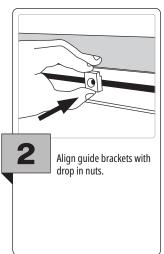


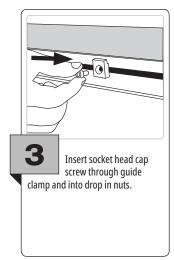
▶ Raised Mount

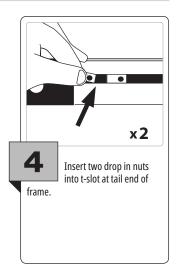
Mount's foot can be placed facing inward or outward depending on application.

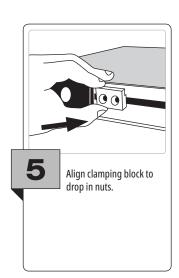




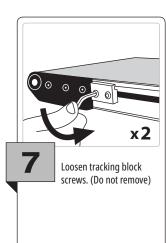


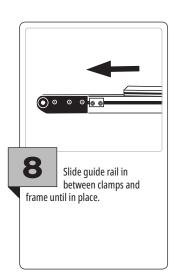


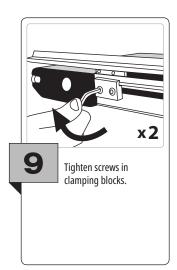


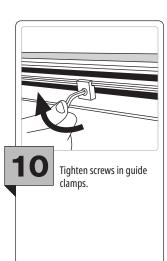


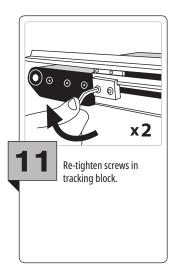


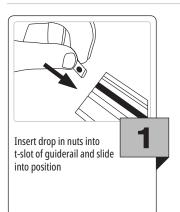


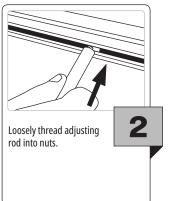




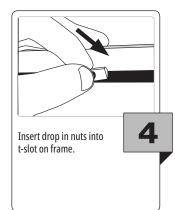


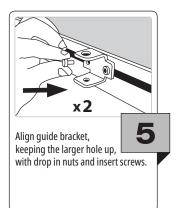


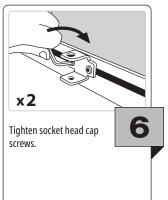


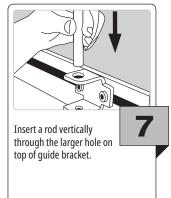


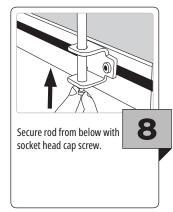


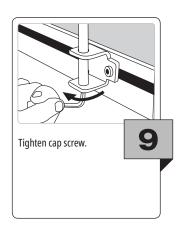


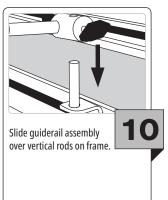


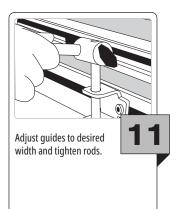


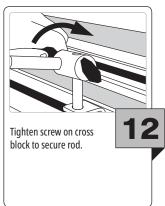


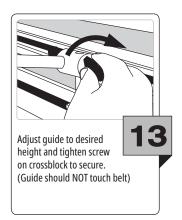










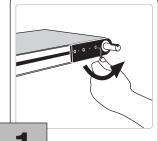




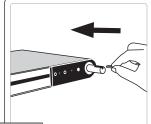
Conveyor may tip after motor is installed if feet are not properly lagged to floor, or if outriggers are not installed.

QC Conveyors recommends that all wiring be completed by a certified electrician to ensure correct installation. Refer to documentation contained in the motor's box for instructions on electrical connections.

The Drive Package will ship separate from the conveyor with the speed reducer attached, and the speed reducer's coupler already attached to its shaft. For Standard Duty Drives the speed reducer and motor will ship installed on the drive mounting package.



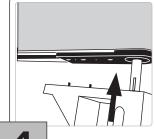
Remove and discard three cap head screws from drive side bearing block. (Leave bearing block in place)



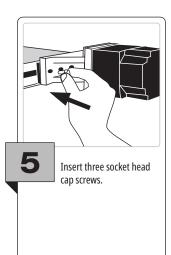
Install 4mm x 14mm key to shaft. (Shipped with mounting package)



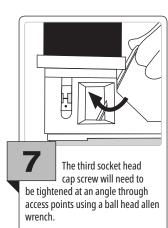
Using a flathead screwdriver, lightly strike just behind the key. This will stop it from sliding.



Align pins to bearing plate and slide mounting package over pulley's shaft against bearing plate.



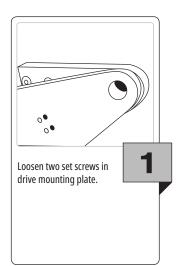


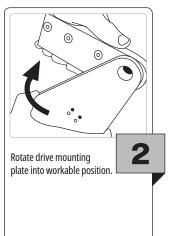


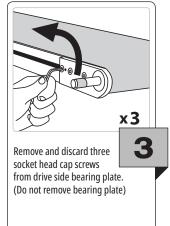


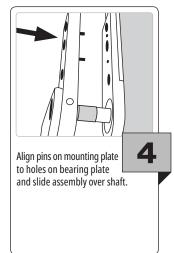
ID Bore	Torque Value
12mm/Drive Pulley	58 – 62 in-lbs
18mm	44 in-lbs

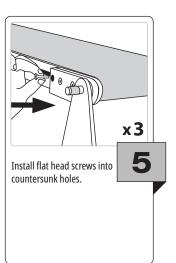
The Drive Package will ship separate from the conveyor. For Standard Duty Drives the speed reducer and motor will ship installed on the drive mounting package.

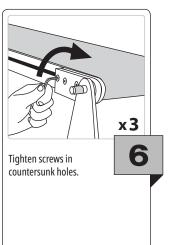


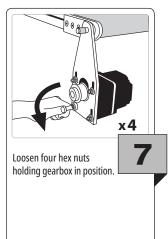


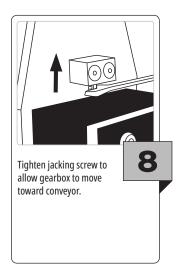




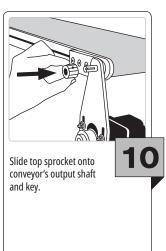


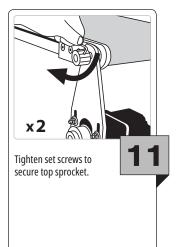








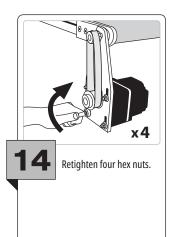




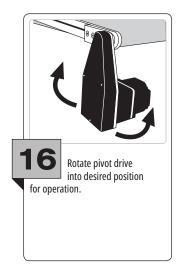




Run jacking screw out to create tension on belt. (Approximately 6lbs of force to deflect one span of belt .09")

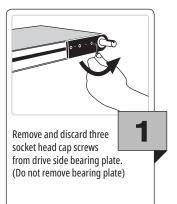




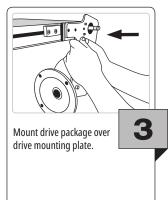


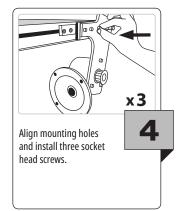


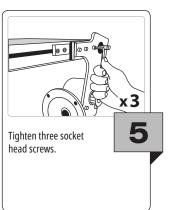
The Drive Package will ship separate from the conveyor. For Heavy Duty Drives, the motor is always shipped in its own box; the right angle speed reducer will be attached to the drive mounting package.

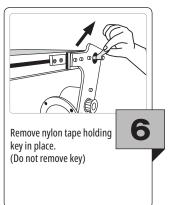


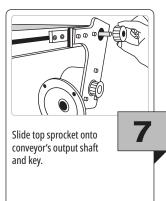


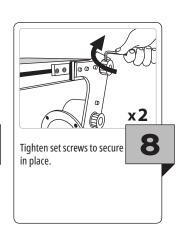


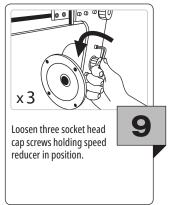


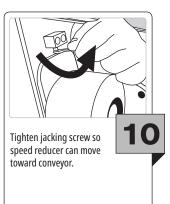


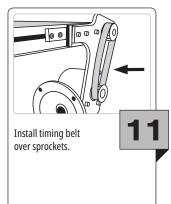


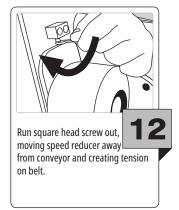


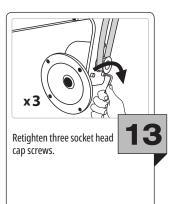


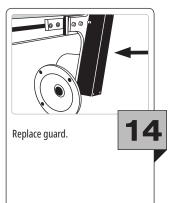




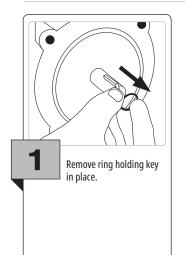


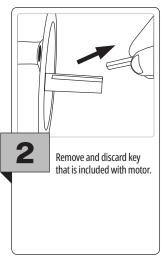


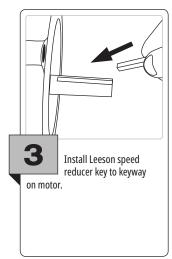


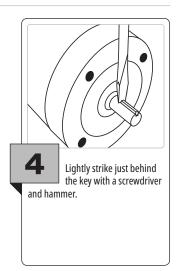


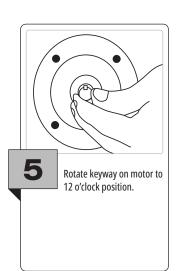




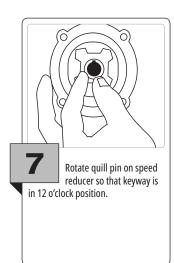


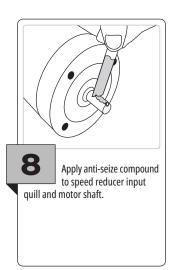


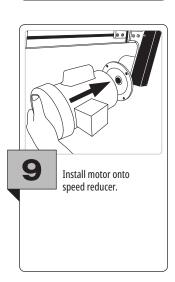


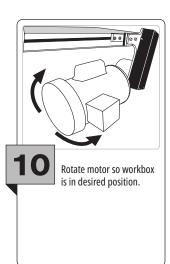


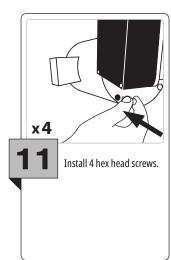


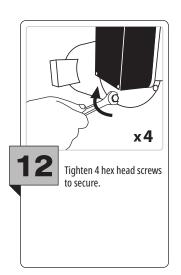






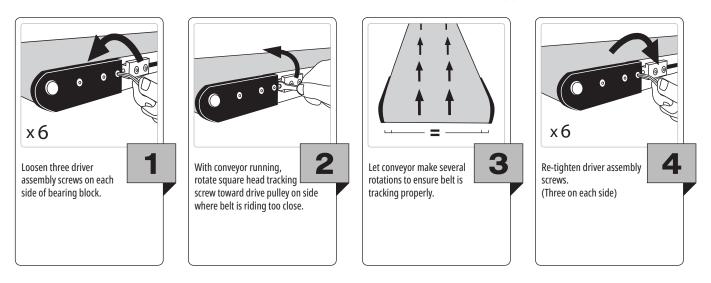






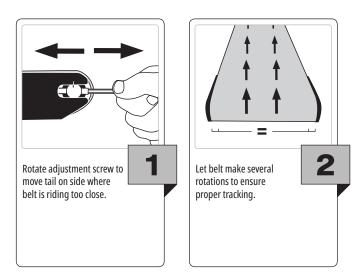
For best results, make adjustments to only one side.

The Drive End is tracked when the belt can make a full revolution without contacting either bearing plate.



D Belt Tracking at Tail End

Tail End is tracked when belt can make a full revolution without contacting either side of frame.

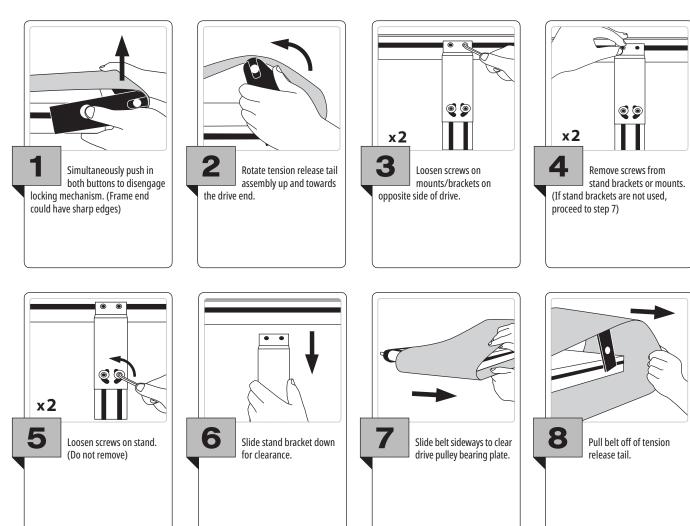




To see a video of this process, scan this code on your phone or tablet. You may also visit https://qcconveyors.com/videos/as40-belt-tracking/



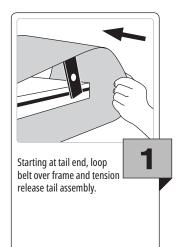
If stand brackets are not being used, skip steps 3 – 6.

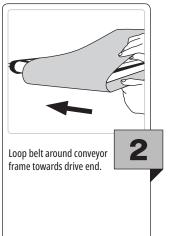


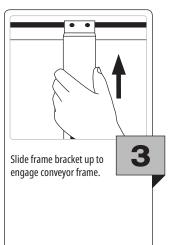


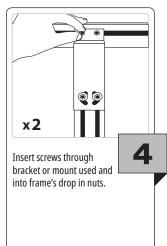
To see a video of this process, scan this code on your phone or tablet. You may also visit https://qcconveyors.com/videos/as40-belt-change/

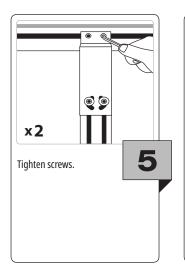
If stand brackets are not being used, skip steps 3 – 6.

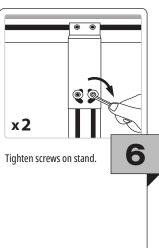


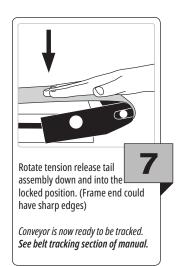




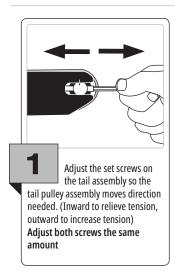




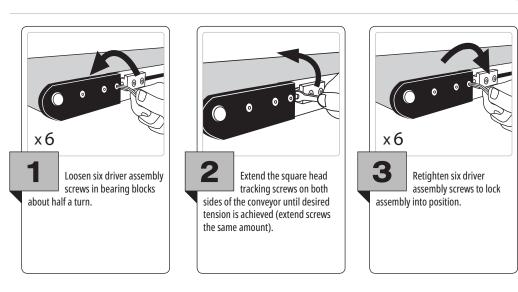




Belt Tension at Tail End ◁

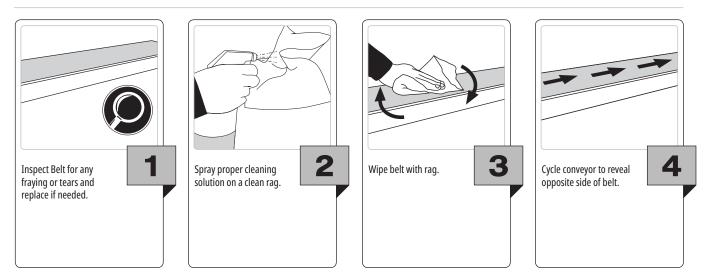


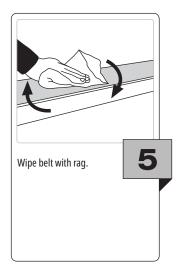
Belt Tension at Drive End ◊



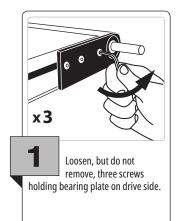
☐ If additional belt tension is needed after following these steps, it is recommended that a new belt be installed.

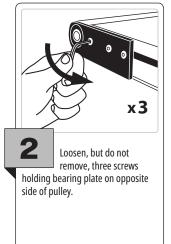
▶ Belt Care/ Cleaning

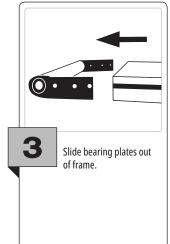


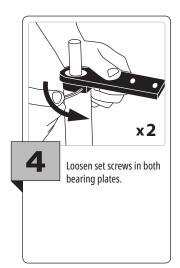


Remove belt and drive package. (Follow steps for your drive package in Drive Package section of this manual in reverse order)

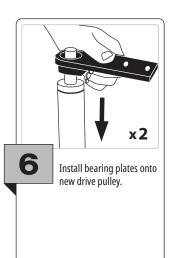


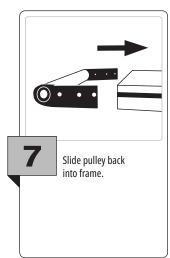


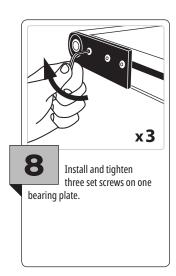


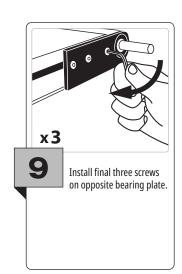


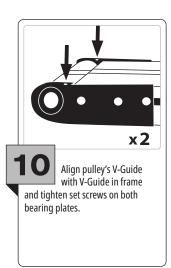








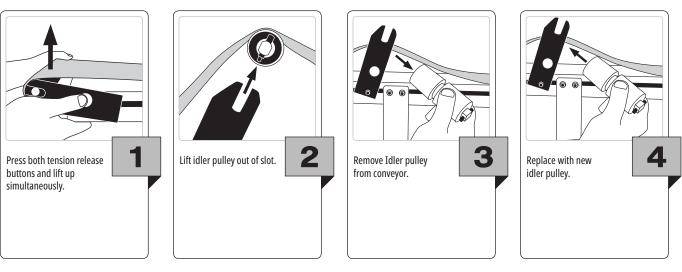




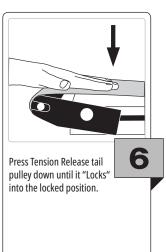
Re-install belt and drive package. (Follow steps for your drive package in Drive Package section of this manual)

If tensioning adjustment is needed, refer to belt tensioning section of this manual.

If tracking adjustment is needed, refer to belt tracking section of this manual.







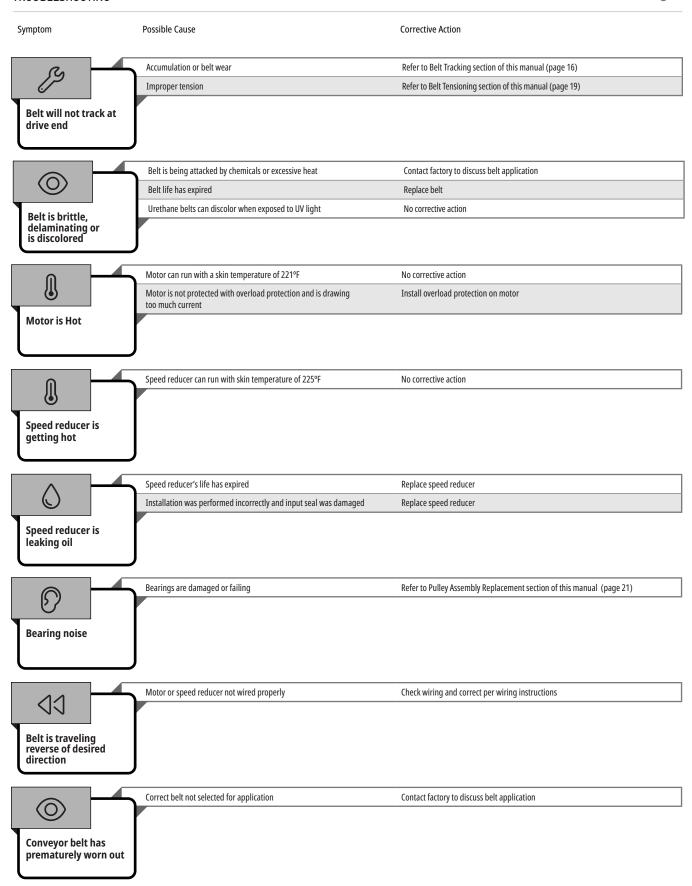
Re-tensioning and tracking of belt may be necessary. (Refer to tracking and tensioning sections of this manual.)

▶ Troubleshooting **TROUBLESHOOTING**

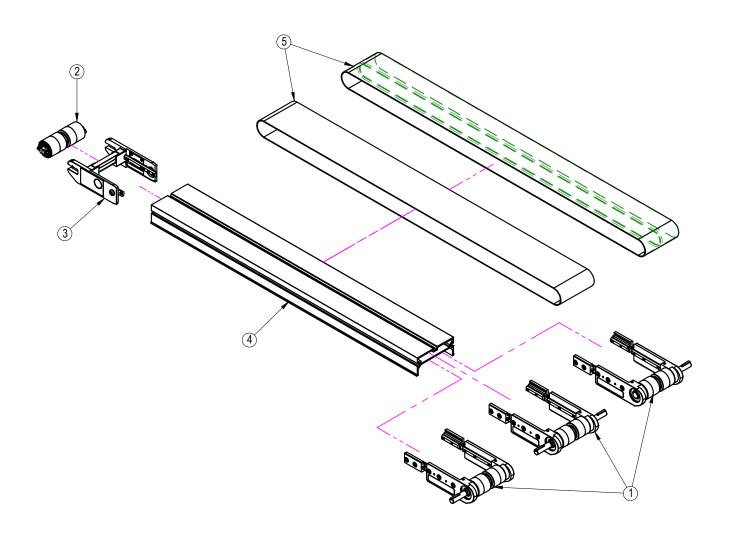
Symptom	Possible Cause	Corrective Action
Belt is slipping or stops under load	Demand is more than the conveyor is rated for Lubrication between drive pulley and belt Tail pulley assembly not rotated into proper position	Verify conveyor capacity Clean bottom of belt and drive pulley Refer to section on tensioning the belt (page 19)
	Timing belt under drive guard is not connected	Verify correct installation by referring to drive package section of this manual (pages 11 –15)
Belt does not move without load	Tail pulley assembly not tensioned properly	Refer to section on tensioning the belt (page 19)

Troubleshooting <

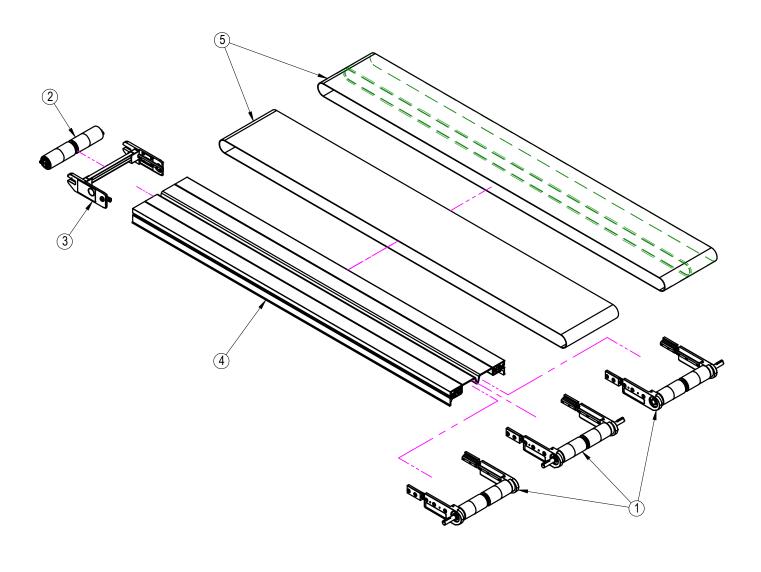
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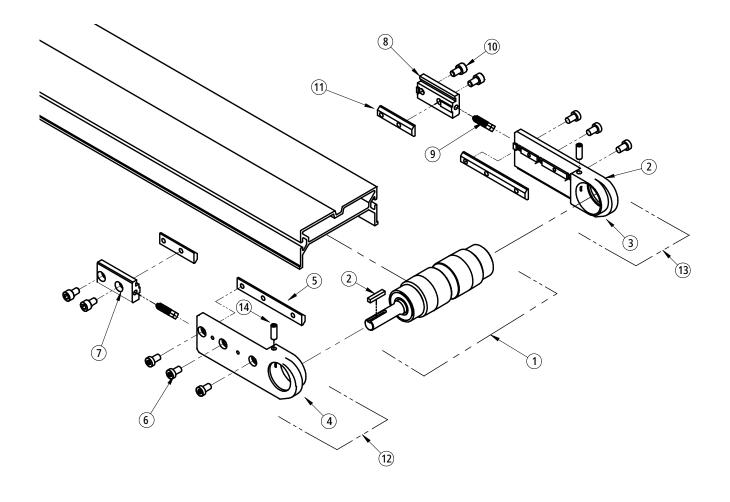
If you are unable to remedy the problem with these corrective actions, please contact QC Conveyors Customer Service at (513) 753-6000. Failure to correct the problem may lead to abnormal use of the conveyor, thereby voiding the warranty.



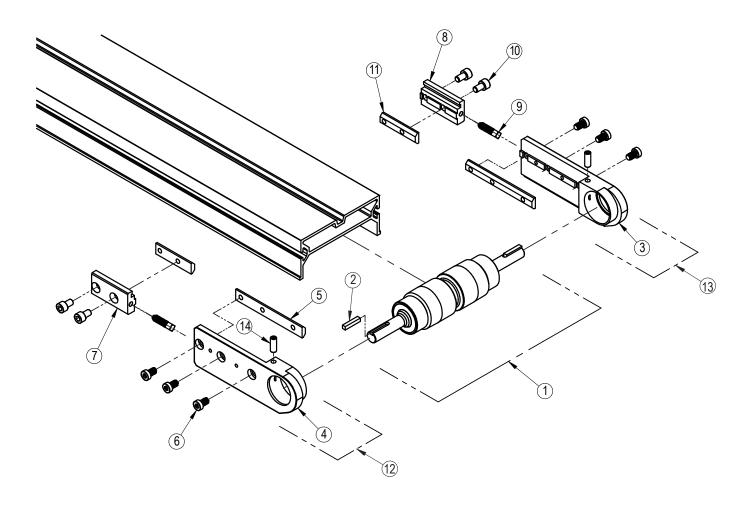
#	Part #	Description
1	1A0028C00WW	ASSY END DRIVE SINGLE OUTPUT LH
	1A0029C00WW	ASSY END DRIVE SINGLE OUTPUT RH
	1A0031C00WW	ASSY END DRIVE DUAL OUTPUT
2	1A0039B00WW	ASSY TAIL V-GUIDED
3	1A0038A00WW	ASSY TENSION RELEASE TAIL
4	1D0012ALLLL	SLIDER BED ALUMINUM EXTRUSION 2" WIDE
	1D0013ALLLL	SLIDER BED ALUMINUM EXTRUSION 3" WIDE
	1D0014ALLLL	SLIDER BED ALUMINUM EXTRUSION 4" WIDE
	1D0015ALLLL	SLIDER BED ALUMINUM EXTRUSION 5" WIDE
	1D0016ALLLL	SLIDER BED ALUMINUM EXTRUSION 6" WIDE
	1D0017ALLLL	SLIDER BED ALUMINUM EXTRUSION 8" WIDE
	1D0060ALLLL	SLIDER BED ALUMINUM EXTRUSION 10" WIDE
	1D0061ALLLL	SLIDER BED ALUMINUM EXTRUSION 12" WIDE
5	AE4-WW-LLL-MAE	BELT AUTOMATION SERIES END DRIVE STANDARD
	AE4-WW-LLL-MVE	BELT AUTOMATION SERIES END DRIVE V-GUIDED



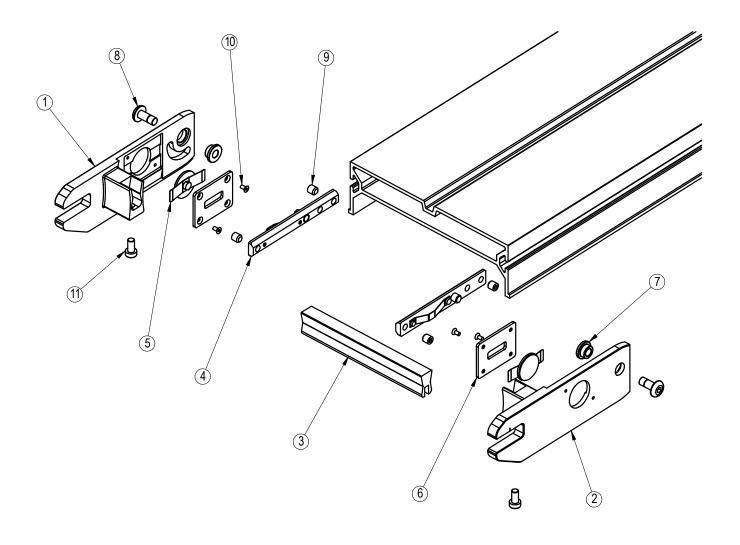
#	Part #	Description
1	1A0028C00WW	ASSY END DRIVE SINGLE OUTPUT LH
	1A0029C00WW	ASSY END DRIVE SINGLE OUTPUT RH
	1A0031C00WW	ASSY END DRIVE DUAL OUTPUT
2	1A0039B00WW	ASSY TAIL V-GUIDED
3	1A0038A00WW	ASSY TENSION RELEASE TAIL
4	1A0071A-WW-LLL	ASSY MULTI-PIECE FRAME
5	AE4-WW-LLL-MAE	BELT AUTOMATION SERIES END DRIVE STANDARD
	AE4-WW-LLL-MVE	BELT AUTOMATION SERIES END DRIVE V-GUIDED



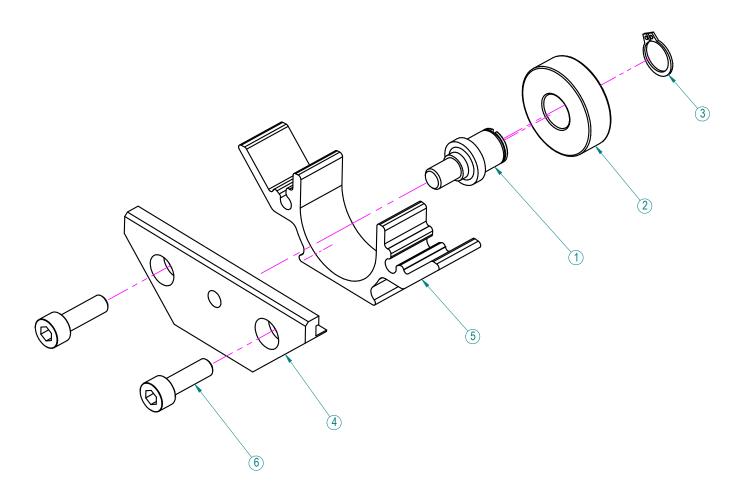
#	Part #	Description
1	1A0099C00WW	AS40 SINGLE OUTPUT DRIVE PULLEY ASSEMBLY WITH BEARINGS
2	1D0084A	KEY 4MM X 4MM SQ. X 21MM LG.
3	1D0065B	DRIVE BEARING HOUSING RH
4	1D0064B	DRIVE BEARING HOUSING LH
5	1D0080A	ANCHOR BAR BEARING HOUSING
6	SLHCS-M6X100X010-BX	SCREW SOCKET LOW HEAD CAP M6x1.0 10MM LG.
7	1D0125A	BLOCK JACKING LH DRIVE END
8	1D0126A	BLOCK JACKING RH DRIVE END
9	1D0116A	SCREW JACKING SQ. HEAD M6x1.0 20MM LG.
10	SHCS-M06X100X010-ZP	SCREW SOCKET HEAD CAP M6x1.0 10MM LG.
11	1D0124A	ANCHOR BAR JACKING BLOCK
12	1A0102C	ASSY BEARING PLATE LH
13	1A0103C	ASSY BEARING PLATE RH
14	SHCS-M06X100X016-ZP	SCREW SOCKET HEAD SET M6x1.0 16MM LG.



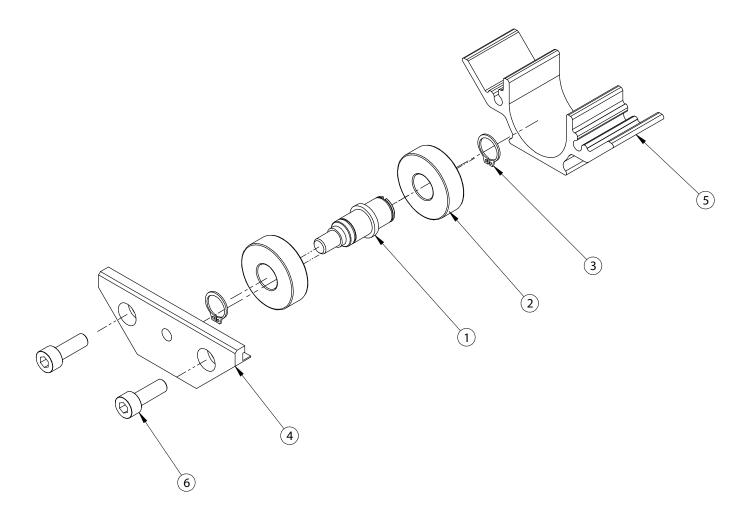
#	Part #	Description
1	1A0100C00WW	AS40 DRIVE PULLEY DUAL OUTPUT ASSEMBLY WITH BEARINGS
2	1D0084A	KEY 4MM X 4MM SQ. X 21MM LG.
3	1D0065B	DRIVE BEARING HOUSING RH
4	1D0064B	DRIVE BEARING HOUSING LH
5	1D0080A	ANCHOR BAR BEARING HOUSING
6	SLHCS-M6X100X010-BX	SCREW SOCKET LOW HEAD CAP M6x1.0 10MM LG.
7	1D0125A	BLOCK JACKING LH DRIVE END
8	1D0126A	BLOCK JACKING RH DRIVE END
9	1D0116A	SCREW JACKING SQ. HEAD M6x1.0 20MM LG.
10	SHCS-M06X100X010-ZP	SCREW SOCKET HEAD CAP M6x1.0 10MM LG.
11	1D0124A	ANCHOR BAR JACKING BLOCK
12	1A0102C	ASSY BEARING PLATE LH
13	1A0103C	ASSY BEARING PLATE RH
14	SHSS-M06X100X016-ZP	SOCKET HEAD SCREW M6X1.0X16MM LG



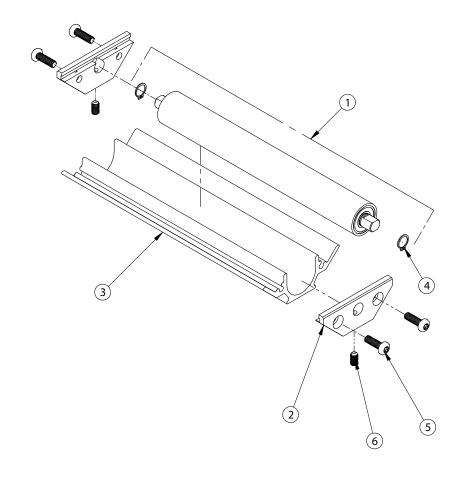
#	Part #	Description
1	1D0182A	TAIL PLATE RH
2	1D0181A	TAIL PLATE LH
3	1D0172A00WW	TAIL STIFFENER
4	1A0072A	ASSY ANCHOR BAR/TIE SPRING/DOWEL PIN
5	1D0164A	TAIL BUTTON
6	1D0165A	BUTTON RETAINING PLATE
7	1D0168A	BUSHING
8	1D0225A	BUTTON HEAD SHOULDER SCREW
9	SHSS-M06X100X006-ZP	SCREW SOCKET HEAD SET M6x1.0 6mm LG.
10	FHCS-MO2.5X045X005-BX	SCREW SOCKET FLAT HEAD M2.5x0.45 5mm LG.
11	SLHCS-M05X080X010-ZP	SCREW SOCKET LOW HEAD CAP M5x0.8 10mm LG.
12	WSHF-M06X12X16-ZP	WASHER FLAT M6



#	Part #	Description
	1A0040A	2" – 6" WIDE STUB UNDERSIDE IDLER ASSEMBLY
1	1D0152A	SHAFT STUB UNDERSIDE IDLER 2"-6"
2	43-0050-51	BEARING UNDERSIDE IDLER STUB
3	43-0050-52	RETAINING RING
4	1D0151A	CLAMP UNDERSIDE IDLER STUB
5	1D0148A	GUARD UNDERSIDE IDLER STUB 2"-6"
6	SHCS-MO5X080X016-ZP	SCREW SOCKET HEAD CAP M5x0.8 16mm LG.



#	Part #	Description
	1A0041A	8" – 24" WIDE STUB UNDERSIDE IDLER ASSEMBLY
1	1D0152A	SHAFT STUB UNDERSIDE IDLER 8"-24"
2	43-0050-51	BEARING UNDERSIDE IDLER STUB
3	1D0315A	RETAINING RING
4	1D0151A	CLAMP UNDERSIDE IDLER STUB
5	1D0149A	GUARD UNDERSIDE IDLER STUB 8"-24"
6	PHCS-M05X080X016-ZP-ST	SCREW, PAN HEAD TORX - M5 X 80 X 16MM



#	Part #	Description
	1A0042A00WW	FULL WIDTH UNDERSIDE IDLER ASSEMBLY — FULL ASSEMBLY
1	1A0033A00WW	ROLLER ASSY FULL WIDTH UNDERSIDE IDLER
2	1D0208A	CLAMP UNDERSIDE IDLER FULL WIDTH
3	1D0155A00WW	GUARD UNDERSIDE IDLER FULL WIDTH
4	1D0315A	RETAINING RING
5	SHCS-MO5X080X016-ZP	SCREW SOCKET HEAD CAP M5x0.8 16mm LG.
6	SHCS-M05X080X10-BX	SCREW SOCKET HEAD SET M5x0.8 10mm LG.

OC Conveyors warrants that our conveyors are free from defects in materials and workmanship and fit for the ordinary purposes for which such goods are used, under normal installation, use and service for ten (10) years* from date of purchase or 21,000 hours* of running use, whichever is sooner. QC Conveyors will replace any defective part within the warranty period, without charge, provided:

- » The Purchaser gives QC Conveyors prompt written notice of the defect, including the date of purchase and original purchase order number.
- » The Purchaser will then be given a return goods authorization number (RGA#) which must be displayed on all labels and packing slips returned with merchandise. (See Return Policy section)
- » The Purchaser pays for delivery of the defective part to QC Conveyors for inspection and verification of the defect.
- » The Purchaser shall pay any costs of installing the replacement part.

This warranty is limited to the replacement of defective parts. QC Conveyors WILL NOT BE LIABLE FOR ANY DAMAGES CAUSED BY ANY DEFECT IN THIS UNIT. This warranty shall not apply if any failure of this unit or its parts is caused by unreasonable use, lack of maintenance, improper maintenance and/or repairs, incorrect adjustments, exposure to corrosive or abrasive material, damage causing moisture, or any modification or alteration affecting the operation of the unit which is not authorized by QC Conveyors in writing. This warranty shall not apply to the following items that are covered by their manufacturer's warranty, subject to any limitation contained in those warranties.

- » Bearings
- » Controllers
- » Motors
- » Casters
- » Reducers
- » Belts (Unless otherwise agreed to in writing)

CAUTION: Any attempt to repair such items may actually void the manufacturer's warranty. Any description of this unit is only to identify it and is not a warranty that the unit fits the description. Any warranties implied by law are limited in duration to the ten (10) year term of this warranty. EXCEPT AS SET FORTH HEREIN, QC Conveyors MAKES NO OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED, OR STATUTORY, INCLUDING MERCHANTABILITY FOR FITNESS OR ANY PARTICULAR PURPOSE.

*Warranty is five years/10,500 hours without registration at qcconveyors.com/serial.

▶ Lost or Damaged Goods

Shipments should be inspected immediately upon receipt for lost or damaged goods. Any loss or damage should be noted on the carriers receipt (or bill of lading) at the time of acceptance. If items are perceived to be lost or damaged after the shipment has been accepted, it becomes more difficult to file a claim with the carrier if the receipt does not indicate such loss or damage. Do not, at any time, request the carrier to return any items or shipment to QC Conveyors without previous authorization from our company for such a return. Please notify QC Conveyors as soon as any loss or damage is discovered and request the department that handles the lost or damaged goods. You will need to know a complete description of all lost or damaged items. If replacement items are needed, a purchase order made out to QC Conveyors will need to be supplied. QC Conveyors will then contact the carrier's local agent and request that an inspection of the items be performed. This is absolutely necessary. Unless an inspection is performed, the carrier will not entertain any claim for loss or damage. After the inspection has been completed, the carrier will notify QC Conveyors. If the carrier takes responsibility for the claim, a credit will be issued to you for the replacement item(s), including freight charges from QC Conveyors, where applicable. If the carrier does not take responsibility for the claim, a representative of QC Conveyors will contact you.

▶ Limited Restocking Policy — Products Available for Limited Restocking

We take great pride in our intentionally engineered conveyor systems built for use by you and your customers. Please review the below chart of products available for limited restocking and then review the appropriate policy that applies to the issue at hand.

Product Line	Restock Fee/Cancellation Charge
Automation Series: AS40, AS40-CD, AS40-Z, CB80 Conveyor Systems/Parts	25% Restock Fee/Cancellation Charge
Industrial Series: IS125, IS125-FT, IS175-ID, IS300, IS400 Conveyor Systems/ Parts	25% Restock Fee/Cancellation Charge
HydroClean Series: HC200 Conveyor Systems/Parts	30% Restock Fee/Cancellation Charge
Flextrac Series: Alpine, Modular Plastic Chain, Gripper Elevator (Wedge) Conveyor Systems/Parts	50% Restock Fee/Cancellation Charge
Custom OEM Product Lines	25% Restock Fee/Cancellation Charge
PF Series	20% Restock Fee/Cancellation Charge
Custom Engineered/Special Conveyors, Belts or Parts; Discontinued Product Lines	Non-Returnable

If it becomes necessary to cancel or revise an order prior to the order being shipped, QC Conveyors reserves the right to evaluate each order independently prior to authorizing cancellation/revision; restocking / cancellation fees may apply. A restocking charge will be invoiced if an order has been assembled prior to its cancellation or revision. We will not restock custom components (items that are not stocked at QC Conveyors) and those items will be invoiced to the purchaser at list price. If the order contains other-than-stock items, an evaluation will be made based on the status of the order. Additional charges may be included in addition to the restocking fee, if any of the following conditions are met:

- (1) The order contains any items that are considered to be non-stock items and these items have already been produced or are in process by QC Conveyors or one of its suppliers.
- (2) The order contains any items that require special handling or assembly and these processes have been completed.

Limited Restocking Policy ◊

Restocking must meet the following criteria prior to an RGA (Restock Goods Authorization) number being issued:

- (1) Items must be eligible for restock.
- (2) Items must have been purchased within 60 Days (based on invoice date).
- (3) Items must be unopened, undamaged and in resalable condition.

RGA Process — Restocking Goods Authorization ◊

Contact QC Conveyors — Email customerservice@qcconveyors.com or call Customer Service at 513–753–6000

Information Needed for RGA

- (1) Name of Purchaser (Company QC Conveyors invoiced, may be the distributor, if applicable)
- (2) Name of the Customer and/or end user of the item(s).
- (3) Invoice Number Include any/all purchase order numbers related to the item(s) in question.
- (4) Contact Information Phone numbers and names of contacts involved.
- (5) Item Number(s) & Quantities Complete part numbers /quantities of all items involved in the RGA.
- (6) Reason Complete description as to the reason for the return and the actions that need to be taken.

 If the item is to be replaced, a new purchase order number must be supplied by the Purchaser along with complete shipping and billing instructions. These replacements will be treated as separate orders by QC Conveyors and evaluated for possible credit only after returned items are received and evaluated.

Process Once RGA is Approved

- (1) QC Conveyors Will Email RGA Number Once all the above information is provided, we will begin processing your RGA. Once authorization has been approved, you will be emailed the RGA number to use when returning the item(s). RGA numbers will not be given verbally over the phone.
- (2) Items Must Be Received 30 Days from RGA Issue Date Upon receipt of your RGA number, you are required to return the item(s) within 30 days of receipt of RGA number email. After 30 days, the Return Authorization will be void if item(s) are not received by QC Conveyors. All shipping charges and freight insurance charges of restocked goods will be the responsibility of the Purchaser.
- (3) Returned Items Must Have RGA Number Listed on Packaging The RGA number must be clearly marked on the outside of all packages and noted on any paperwork, packing slips, or delivery receipts. If there is no RGA number visible on the package, the package may be refused and sent back at the Purchaser's expense. Parts received in damaged condition due to inadequate packaging are not eligible for credit or warranty consideration.
- (4) QC Conveyors Will Evaluate RGA and Credit If Applicable After receipt of returned goods, QC Conveyors will evaluate the item(s) for credit and take the appropriate action. Items outside of Warranty Issues must be on the Limited Restocking List, must be returned in new, undamaged, resalable condition and must be received within 30 days of RGA Number being assigned. Credit will be issued to the purchaser less restocking fee and any additional fees (evaluation, disassembly, cleaning, disposal, and reissuing of components into inventory). Please allow 30 days for credits to be issued. Full purchase credit will only be issued for defective or damaged initial shipping issues.



Register today to double your warranty to 10 Years

QC Conveyors come standard with a 5 Year manufacturer's warranty, but if you register online we'll double that to 10 Years, giving you the longest warranty in the conveyor industry.



Register today at qcconveyors.com/serial!

While You're There, You'll Have Access to

- All the installation and maintenance manuals for your product
- Product-specific videos to guide you through routine maintenance tasks
- A complete list of replacement parts along with the original bill of materials and exploded views to help you find exactly the right part
- Easy replacement part quoting



Registration also entitles you to all the benefits of our Conveyor Configurator, where you can configure and quote conveyor systems with help from our engineering-based configuration tools to ensure your conveyor and components will work together perfectly in your application.



Date	Service Performed		
		Date of Installation	Serial Number 4
Date	Service Performed		

D Serial Number	Date of Installation	SERVICE RECORD
Date	Service Performed	
D Serial Number	Date of Installation	
Date	Service Performed	